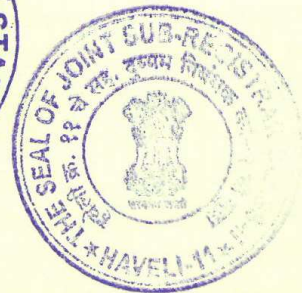


हे प्रमाणपत्र मुंबई मुद्रांक अधिनियम, १९५८ अन्वये असलेल्या नियमावचे निर्गमित केलेले आहे. परंतु उक्त वस्त नोंदणीसाठी नोंदणी अधिकाऱ्यासमोर दाखल झाल्यास, नोंदणी अधिनियम, १९०८ च्या अधिनियमातील तरतुदी नुसार नोंदण अधिकारी दस्त नोंदणीची कार्यवाही करतील.

[Signature]
मुद्रांक जिल्हाधिकारी, पुणे शहर.



AGREEMENT

THIS AGREEMENT IS MADE AND EXECUTED ON THIS 1 Jan DATE OF January DECEMBER 2016

BETWEEN

Pune Municipal Corporation, an Urban Local Body (statutory) constituted under the Maharashtra Municipal Corporations Act, 1949, having its main office at Shivajinagar, Pune 411005 (hereinafter referred to as "PMC"), which expression shall always mean and include unless it be repugnant to the context or meaning thereof, its administrators, assigns and successors, through **Shri. Suresh Narsingh Rao Jagtap**, Joint Municipal Commissioner (SWM), Pune Municipal Corporation, who is duly authorized to sign and execute this Agreement,

.....being the Party of the FIRST PART

AND

SWaCH Pune Seva Sahakari Sanstha Maryadit (Reg. No. PNA (1)GNL/O/1321/07-18), an autonomous Cooperative Society duly registered under the Maharashtra Co-operative Societies Act, 1960 on 17th August 2007, and having its registered office at Kothrud Kachra Depot, Paud Road, Kothrud, Pune - 411038, having PAN AADAS1197G, being the cooperative of waste pickers whose members are engaged in solid waste

M.V. RS-179925500/-

Received Adjudication Fee Rs. 100/-
Vide challan No / Receipt No. MH005938/5020/576E
Dated 24/12/2015

[Signature]
Collector of Stamps
Pune City.

Office of the
Collector of Stamps, Pune City
Case No. Adj. 333/2015
Date 30/12/2015

Received from Shri. Swachh pune seva sah.
residing at Sanstha Maryadit pune
stamp duty of Rs. (355900/- Three Lakh fifty five thousand nine hundred only)
vide challan No. MH00514515/2015/68 Dated 31/12/2015

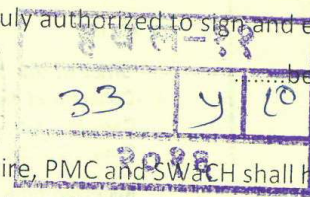
Certified under Section 32 of the Bombay Stamp Act 1958 that the full duty of Rs. 355900/- Three Lakh fifty five thousand nine hundred only with which this instrument chargeable as been paid vide article 5¹ [472A(VI)] of schedule.

This certificate is subject to provision of Section 53 (A) of Bombay Stamp Act 1958.

Place pune
Date 03/03/2016

[Signature]
Collector of Stamps
Pune City

collection and segregation in different parts of the city of Pune (hereinafter referred to as "SWaCH"), which expression shall always mean and include unless it be repugnant to the context or meaning thereof, its administrators, assigns and successors, through the hands of its office-bearers **Smt. Suman Mariba More** (Chairperson), PAN BTXPM2138N and **Smt. Baida Babu Gaikwad** (Secretary), PAN BLXRG2907E, who are duly authorized to sign and execute this Agreement.



being the Party of the SECOND PART

As the context may require, PMC and SWaCH shall hereinafter be referred to severally as "Party" and collectively as "Parties".

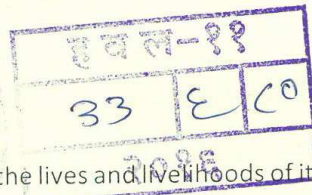
WHEREAS:

- A. PMC is a Municipal Authority / Urban Local Body within the meaning of the Maharashtra Municipal Corporations Act, the Municipal Solid Waste (Management and Handling) Rules, 2000 (hereinafter referred to as the "MSW Rules") and the Constitution of India, having as its core statutory and constitutional responsibilities public health, sanitation, solid waste management and poverty alleviation.
- B. PMC is responsible for the implementation of the provisions of the MSW Rules including any infrastructure development for collection, storage, segregation, transportation, processing and disposal of Municipal Solid Waste. PMC is also responsible for organising door-to-door collection of municipal solid waste, collection of waste from slums and squatter areas or localities including office complexes and commercial areas, promoting recycling or reuse of segregated materials, ensuring community participation in waste segregation, minimizing burden on landfill through composting, vermicomposting, anaerobic digestion etc. of biodegradable waste, ensuring that mixed waste containing recoverable resources follow the route of recycling etc.
- C. PMC is also responsible under the Maharashtra Non-biodegradable Garbage (Control) Act, 2006 for setting up non-biodegradable waste collection centres with the help of NGOs, carrying out segregation of waste at every collection centre, permitting waste-pickers to separate and take away non-biodegradable waste, providing enough space to allow category-wise sorting etc.
- D. PMC is also responsible under the Government of Maharashtra vide its Circular No. Ghakavya 1001/ P Ra. Kra. 546/ Papu-22, Dated January 5, 2002 directing ULBs to organise waste-pickers in their cities into registered co-operatives, allocate work of door-to-door collection of waste including from shops, offices etc. to such cooperative, give vehicles for collection, allow waste-pickers to retain and sell recyclables, issue ID cards to waste-pickers etc.
- E. SWaCH Pune Seva Cooperative Society Limited was established in 2007 as an independent autonomous cooperative of waste-pickers and other informal recycling sector workers, wholly owned and controlled by its members, and has



Signature
11/11/18

Signature



4/09

been engaged in protecting and uplifting the lives and livelihoods of its members by integrating them into various front end solid waste management and recycling services including, *inter alia*, door to door collection (hereinafter read as "DTDC") of waste. SWaCH was also engaged with the Pune Municipal Corporation under a Memorandum of Understanding dated September 24, 2008 for a period of 5 years providing DTDC to citizens.

- F. During the period of 2008-2013, 2300 of the total 9500 odd waste pickers of the Kagad Kach Patra Kashtakari Panchayat (hereinafter referred to as "KKPKP") have been integrated into door to door collection system of SWaCH and are currently providing door to door collection services to approximately 4,00,000 citizens of Pune city without any formal arrangement with the PMC. These existing waste-pickers as well as the remaining registered waste-pickers of KKPKP will be progressively integrated into door to door collection and other allied waste processing activities in order to enhance the overall cleanliness of the city through improved DTDC, increased recycling, reduction of waste going to the landfill etc.
- G. The General Body of PMC held on August 24, 2015 vide Resolution No. 257 passed in its meeting No. 37 has now resolved to reassign the primary collection of waste in Pune city to SWaCH. This document is based on the said resolution and for clarification, said resolution will prevail.
- H. The Parties having thereafter entered into negotiations and reviewed the obstacles in implementation of the previous MOU, have agreed to enter into this Agreement on the terms and conditions specified herein to remove such obstacles and ensure extension of door-to-door waste collection service throughout the city.



NOW IN CONSIDERATION OF THE AFORESAID AND THE RESPECTIVE OBLIGATIONS HEREINAFTER SET FORTH, IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES HERETO AS FOLLOWS: -

1. PERIOD:

The term of this agreement shall commence from the date of signing of this agreement and continue till expiry of 5 calendar years from date of signing. ('Period of Agreement') unless terminated earlier in accordance with the terms hereof. The Agreement may be extended by mutual agreement in writing between the Parties. Unless the context requires otherwise, the term 'Year of Operation' shall mean:

Period	Year of Operation
01 JAN 2016 To 31 DEC 2016	Year I
01 JAN 2017 To 31 DEC 2017	Year II
01 JAN 2018 To 31 DEC 2018	Year III

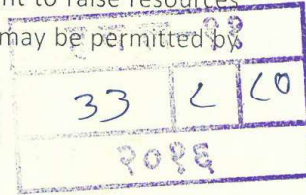
Signature
11/11/16

01 JAN 2019 TO 31 DEC 2019	Year IV
01 JAN 2020 TO 31 DEC 2020	Year V

2. STATUS OF SWaCH

- SWaCH is an autonomous cooperative of waste-pickers and informal waste recycling sector workers wholly owned, controlled and independently managed by its members in accordance with its registered bye-laws. SWaCH shall function independently with respect to its management, administration, finance, policy, operations, employees, waste-picker members, including with respect to cooperative bye-laws, terms and conditions of provision of service (other than those explicitly mentioned hereunder), cooperative subscription fees, staff policy, elections of office bearers/ management committees etc., which shall be determined by SWaCH in accordance with the laws and rules governing the cooperative from time to time including the Maharashtra Co-operative Societies Act 1960 and Maharashtra Cooperative Societies Rules, 1961.
- SWaCH will make every effort to develop and grow and sustain the work by encouraging and supporting enterprise among its members or groups of members.
- SWaCH will work in a decentralized manner in the city and engage independently with local citizens' group and other non-government organisations to promote segregation.
- SWaCH members shall work as independent micro-entrepreneurs providing services to citizens directly and shall not be employed, on wages or otherwise, for DTDC or other services.
- SWaCH members shall collect User fee from individual households or establishments for the service provided to them and will be directly accountable to the households/ establishments for providing the service. User fees may be collected by SWaCH for and on behalf of waste-picker members for administrative efficiency or where demanded by Users subject to the terms of this Agreement and the cooperatives bye-laws.
- SWaCH members shall have the right to retain reusable/ recyclable waste, sell the same and retain the income from its sale.
- SWaCH being an autonomous body shall have the right to determine its internal structure and hire/dismiss staff according to its internal staff/ Human Resources policies.
- The employees and/ or members of SWaCH shall not be deemed to be employees of the Pune Municipal Corporation.

- i. SWaCH shall be responsible for organising and managing its members. SWaCH shall ensure that members should be allotted waste collection routes as per Micro-Plan jointly prepared with PMC.
- j. PMC will help for ensuring cooperation from its staff with regards to DTDC.
- k. SWaCH shall also prepare its own budget, have the right to raise resources as and when required and engage in such activities as may be permitted by its bye-laws.



3. SCOPE:

- a. The scope of this Agreement extends to the management of primary collection of segregated municipal solid waste generated in the area of operation through waste-picker members of SWaCH in collaboration with PMC. The Scope of work includes the following:
 - i. Provision of financial, infrastructural, IEC, social welfare and facilitation of SWaCH services by PMC as per Agreement and the General Body Resolution Number 257 dated 24/8/2015.
 - ii. Introduction of DTDC of segregated MSW through waste-picker members of SWaCH.
 - iii. Appointment of waste-picker members to undertake DTDC by SWaCH.
 - iv. Collection and Transportation of such MSW by SWaCH to secondary collection points predetermined by the Parties.
 - v. SWaCH to collect User Fees from citizens/ generators.
 - vi. Retention of recyclables and revenue from sale thereof by waste picker members of SWaCH.
 - vii. Facilitation and promotion of decentralization of waste management, minimization, mitigation, recycling, reuse of waste, channelization of non-recyclables including through interaction with waste recyclers.
 - viii. Both Parties to promote other facilities and activities specified herein.
 - ix. Both Parties to generate and maintaining records as per this Agreement.
 - x. SWaCH to appoint staff for administration, supervision, monitoring and grievance redressal.
- b. Secondary Collection (except co-ordination for delivery of waste to secondary collection systems), Secondary transport, processing, treatment or disposal of waste shall not form part of the scope of work of SWaCH
- c. Solid waste other than municipal solid waste, i.e. garden waste, domestic hazardous waste, E-waste, Biomedical Waste, Hazardous Waste, Construction and Demolition Waste, Animal Carcass, Street Sweepings etc. may be collected by SWaCH for additional user fees.



4. GRANT OF RIGHT:

Boys
11/11/15

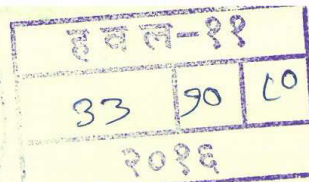
Subject to and in accordance with the terms and conditions of this Agreement, PMC hereby grants and authorises SWaCH to undertake the scope of work and to exercise and/or enjoy the rights, powers, benefits, authorisations and entitlements granted to set forth in this Agreement.

5. AREA OF OPERATION:

- a. The Area of Operation of this Agreement shall be the entire geographical jurisdiction of the PMC as it stands at the time of execution of this Agreement except for areas determined as 'excluded areas' as specified under clause 5(f)(i) [hereinafter referred to as 'Area of Operation']. In case of any change (decrease or increase) in the area under jurisdiction of PMC, the terms and conditions of this contract especially those relating to payment will be renegotiated by the parties by mutual consent in writing, before extending / reducing the area of operation hereunder.
- b. The PMC shall provide details, including maps, population and household counts for each area/ kothi/ prabhag under its jurisdictions categorised into areas where DTDC is:
- provided by members of SWaCH;
 - not provided;
 - directly provided by PMC;
 - provided by other service providers (paid or free).

SWaCH shall also share any such data available with PMC.

- c. In areas where members of SWaCH are already engaged in DTDC of waste, both parties will work towards consolidating and transitioning the DTDC system to adhere to the terms and conditions specified hereunder.
- d. In areas where there is no system for DTDC, both parties will work towards introducing DTDC through SWaCH in a phased manner.
- e. In areas where PMC is directly providing DTDC / gate collection of waste, PMC will seek to ensure phased withdrawal and hand-over of collection system to SWaCH or any other service provider on the same terms and conditions as those specified hereunder including user fees, segregated collection, data collection and reporting.
- f. In areas where DTDC is being provided by or is going to be handed over to other service providers, PMC will:
- Determine and clearly demarcate in the micro-plan the exact area covered by such service providers and exclude such areas/ pockets from the area of operation hereunder ("excluded areas") within 60 days of execution of this Agreement; and
 - Enter into a separate Agreement with such service providers limited to the specific area of their existing operations (excluded areas hereunder) on the same terms and conditions as those specified hereunder including user fees, segregated collection, data collection and reporting; and



९/६९

iii. Ensure that no free waste collection service (i.e. without User Fees) is provided in any areas as the same would disrupt the Solid Waste Management system envisaged hereunder, except in cases where:

1. a particular area is already being serviced by a service provider at the time of commencement of this Agreement; or
2. where a particular area has been terminated from the area of operation of any service provider and the PMC is directly providing interim collection services until the same is handed over to another service provider on the same terms and conditions as hereunder.

Provided that no free waste collection service will be allowed to continue:

1. where mixed or non-segregated waste is collected, stored, transported, delivered, transferred, processed or disposed by the generators or service provider in breach of MSW Rules;
2. in area falling within the Area of Operation hereunder as the PMC and SWaCH will both employ resources for implementing DTDC in the Area of Operation as per terms and conditions of this Agreement;
3. in case of any change in applicable laws, rules and regulations necessitating collection of User Fees from generators of waste;
4. where any operating expenses of the service are paid or reimbursed by the PMC.

- g. Where such other service provider fails to enter into an Agreement with PMC, or adhere to the terms and conditions thereunder, or refuses to collect user fees, or changes the area of their operations, PMC will seek to ensure immediate stoppage of their services and hand-over the DTDC to SWaCH or any other service provider in accordance with sub-clause (e) above.
- h. Both Parties agree that consistency of management systems, certainty in Area of Operation and uniformity in implementation are the key principles for a successful DTDC system hereunder. SWaCH will be responsible for ensuring phased expansion of its activities to cover the entire Area of Operation hereunder. PMC shall be responsible for removing obstacles in ensuring such coverage and shall not undertake or authorise DTDC in Area of Operation in breach of Agreement. Neither party shall undertake, promote, support or condone activities which may hinder the implementation of DTDC hereunder in the Area of Operation. Both Parties shall take all necessary measures to ensure that any such activities brought to their notice shall be ceased immediately through employment of such power, right and authority as the parties may have by virtue of any law or regulation in force for the time being.

6. CONDITIONS PRECEDENT:

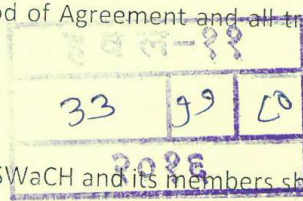
- a. PMC shall immediately upon execution of this Agreement:

Signature
11/11/16

- i. submit information and data including maps, population, household counts and property information etc. for each ward, prabhag, kothi and pocket under its jurisdiction where waste collection service is:
 1. provided by members of SWaCH;
 2. not provided;
 3. directly provided by PMC;
 4. provided by other service providers (paid or free).
- ii. Issue notices/circulars to relevant stakeholders as per clause 10(e);
- iii. Issue directions to all relevant PMC staff to coordinate and cooperate with SWaCH as per Agreement including Annexure G hereof;
- iv. Coordinate with SWaCH for finalization of Micro Plan for a given prabhag;
- v. Ensure payments, provision of equipment and infrastructure (including sorting sheds as per agreed specifications and administrative office space) as per the terms and conditions of this Agreement and the Micro-Plan;
- vi. Ensure joint orientation with SWaCH and Prabhag Committees including the elected representatives of each Prabhag in a phased way.
- b. With respect to a particular Prabhag/ kothi/ pocket falling with the Area of Operation and not currently serviced by SWaCH, the transition / expansion of DTDC by SWaCH shall commence only after all conditions precedent have been satisfactorily completed by PMC.
- c. SWaCH shall hire staff and make preparations for transition/ expansion throughout the area of operation after execution of this Agreement.
- d. SWaCH shall hire staff and undertake training and preparations during the first two months of the period of Agreement and all transition/ expansion shall commence thereafter.

7. COVERAGE:

- a. The existing area covered by SWaCH and its members shall be transitioned/ expanded and newer areas shall be brought within their coverage in accordance with the Micro-Plan.
- b. SWaCH's responsibility for expansion in individual Prabhags/ Kothis/ areas/ pockets shall be subject to the fulfilment by PMC of the following conditions with respect to such Prabhag/ Kothi/ area/ pocket:
 - i. Fulfilment of conditions precedent by PMC as a whole or with respect to any Prabhag;
 - ii. Ceasing, withdrawing and handing over in a phased manner in accordance with the micro-plan, any DTDC service provided to citizens by PMC;
 - iii. Ceasing, withdrawing and handing over in a phased manner in accordance with the micro-plan, any DTDC service by other service providers, whether paid or free, in areas failing within the area of operation;



Signature
11/1/14

- iv. Provision of full and timely payments, equipment, slum subsidy, push-cart maintenance amounts, infrastructure including sorting centre and administration desk/ office space;
 - v. Taking action against citizens refusing to segregate/ pay User fees;
 - vi. Redressing grievances relating to citizens, PMC staff or other service providers;
 - vii. Undertaking IEC campaign, issue notices/ circulars, liaising with elected representatives and prabhag committees, responding to misinformation/ wrong information in press, media etc.
- c. SWaCH shall undertake, where necessary, feasibility studies of pockets/ areas to assess the willingness of citizens/ establishments to pay the minimum user fees and other factors relevant for expansion of DTDC. Any issues hampering feasibility will be reported to PMC which will take immediate corrective measures.
- d. SWaCH shall undertake best efforts in accordance with Micro Plan to expand/ introduce DTDC in newer areas and provide reports of such efforts to the PMC.
- e. SWaCH and PMC shall monitor the completion of conditions precedent hereunder to ensure facilitation of each other's responsibilities, and each party shall take immediate action to rectify all such issues.

8. MICRO-PLAN:

- a. Parties shall jointly draft and finalize a Micro-Plan detailing the activities and information specified in ANNEXURE-A within 60 days of execution of this Agreement.
- b. The Micro-Plan shall be implemented in a phased manner as may be detailed therein.
- c. The Micro-Plan, once finalised, shall form an integral part of this Agreement.
- d. The Micro-Plan shall be annually reviewed by the Parties.
- e. The Micro-Plan may also be modified at any time by mutual consent in writing.
- f. The roles and responsibilities of SWaCH under this Agreement shall commence in a phased manner upon finalization of and in accordance with the final Micro-Plan.

9. RIGHTS AND RESPONSIBILITIES OF SWaCH

- a. SWaCH shall be responsible for organising collection of segregated waste from households, shops, offices and commercial establishments (primary collection) in the Area of Operation through its waste picker members and depositing such waste in municipal containers, vehicles and/or collection points in the neighbourhood specified by PMC as per the Micro-Plan. SWaCH

Bygite
11/12

shall be responsible for engaging sufficient waste-pickers to service all pockets in accordance with the Micro-Plan.

- b. The segregated waste will be collected by one pair (two people) from approximately 150-400 households/ establishments. The collectors will have the right to sell the waste and retain the earnings from the sale.
- c. SWaCH will assist PMC in finalizing the service pockets (of 150-400 households/ establishments) to be serviced by a pair of members based on the area/ prabhag-wise property and other information provided by PMC as part of the conditions precedent.
- d. SWaCH or its members shall be entitled to charge citizens and other generators minimum User Fees for door step collection of waste as follows:

- i. Households: Rs. 50/- per household per month (annual increase @ Rs. 5/- p.a.)
- ii. Commercial establishments, shops etc.: Rs. 100/- per unit per month (annual increase @ Rs. 10 p.a.)
- iii. Households in Slums: Rs. 30 per household per month (annual increase @ Rs. 5/- p.a.)


Provided that, for the purpose of determining User Fees:

1. Separate residential units shall be treated as separate households for the purpose of User Fees.
2. In case of residential societies/ apartment blocks/ other aggregation of generators, each individual property unit shall be chargeable as a household, irrespective of its occupancy status.
3. The User Fee payable by users/ generators of waste shall be payable to SWaCH or its waste-picker members as follows, irrespective of actual commencement of service to a particular user:

Year of Operation	Households	Commercial Establishments, Shops etc.	Households in Slums
I	Rs. 50 p.m.	Rs. 100 p.m.	Rs. 30 p.m.
II	Rs. 55 p.m.	Rs. 110 p.m.	Rs. 35 p.m.
III	Rs. 60 p.m.	Rs. 120 p.m.	Rs. 40 p.m.



Signature
11/12/25



हवेली-११

33 98/10

२०१६

१३/७९

IV	Rs. 65 p.m.	Rs. 130 p.m.	Rs. 45 p.m.
V	Rs. 70 p.m.	Rs. 140 p.m.	Rs. 50 p.m.

- e. SWaCH shall not be entitled to refuse collection where citizen/generator is paying/ willing to pay at least the minimum User Fee specified above.
- f. SWaCH or its members shall be entitled to charge citizens and generators of solid waste additionally (ad hoc or otherwise), for collection of Domestic Hazardous Waste, E-Waste, Construction and Demolition Waste, Bio-Medical Waste, Hazardous Waste, Garden Waste, Bulky Waste etc. Alternatively citizens may dispose of such waste directly at a place determined by the PMC or through a system implemented by PMC.
- g. Waste-picker members of SWaCH shall be entitled to take weekly off on days mutually agreed between SWaCH and PMC and specified in the micro-plan for the area in which they operate. Waste-picker members may provide service in exceptional cases provided members are allowed to take a compensatory leave within the next 6 days.
- h. SWaCH members shall be entitled to any 4 (four) leaves out of local/ government holidays such as Makar Sankranti, Republic Day, Dr. Ambedkar Birth anniversary, Maharashtra Day, Independence Day, Ganesh Chaturthi, Bakrid, Vijaya Dashmi, Diwali, Mahatma Gandhi Birth Anniversary, Christmas Day etc. upon sufficient prior intimation to SWaCH coordinators and relevant PMC officer.
- i. SWaCH and its members may mutually decide the terms and conditions of leaves of members for emergencies, personal reasons etc. Provided in case of leaves, SWaCH members shall give sufficient notice to SWaCH co-ordinators, relevant PMC staff and service users.
- j. SWaCH shall ensure proper alternate arrangements for absenteeism of members except weekly offs and holidays.
- k. PMC shall identify citizens in each pocket served by SWaCH's waste-picker members as "SWACHHTA MITRAS" and collect their contact information. PMC shall also collect regular feedback, either electronically or physically, from such Swachhta Mitras about the performance of waste-pickers work, regularity of service, customer grievances, suggestions etc. Such feedback shall be conveyed by PMC to SWaCH which shall take necessary corrective action to improve citizen satisfaction with the work under this Agreement.
- l. SWaCH shall establish an appropriate procedure for addressing issues of persistent absenteeism without sufficient grounds or prior intimation as evidenced by complaints from a substantial number of service users in respect of any particular member of SWaCH and take action in accordance with co-operative rules and regulations.
- m. SWaCH members shall be entitled to refuse/ discontinue collection:
 - i. where waste is not segregated in accordance with MSW Rules, PMC Bye-laws or any other rule or regulation in force;



हवल-११		
33	24	10
20/11		

- ii. where citizen/ generator refuses to pay the minimum User Fees defined hereunder
- iii. in case any citizen/ establishment refuses to cooperate in accordance with or in violation of the terms and conditions herein, MSW Rules, PMC bye-laws or any other rule or regulation in force;
- iv. in case of non-cooperation by citizens
- until such time as such non-segregation, refusal, violation or non-cooperation persists.
- Provided that SWaCH/ its members shall inform PMC officers of SI/ DSI level prior to discontinuation of service. PMC shall take appropriate consultations with citizens and/or take appropriate action.
- n. SWaCH shall hire on contract adequate and necessary staff for meeting its roles and responsibilities hereunder. SWaCH shall abide with all applicable labour law statutes including Minimum Wages Act, 1948, Contract Labour (Regulation and Abolition) Act, 1970, Employees' Provident Funds and Miscellaneous Provisions Act, 1952, Employees' State Insurance Act, 1948, Payment of Wages Act, 1936, Maharashtra Workers Minimum House Rent Allowance Act, 1983 etc. The relationship between SWaCH and its staff shall be governed by SWaCH's staff policy.
- o. SWaCH shall appoint field staff (Prabhag Coordinators, Ward Coordinators) in accordance with Annexure H hereunder and such staff shall coordinate with the respective prabhag/ ward level staff of the PMC for day to day operations and management including reporting, grievance redressal etc.
- p. SWaCH will put in place an appropriate management/ staff structure for handling the various functions required to be carried out to fulfil its objectives and will modify the structure as and when required.
- q. The central office of SWaCH will look into the daily work of SWaCH like: accounts, coordination, collection of information, government liaison, grievance redressal of the citizens, training and any other activities required to run the organisation/ fulfil the objects of the organisation.
- r. SWaCH will maintain annual budgets and accounts with respect to amounts received from PMC in the manner duly specified by PMC and get the same audited from a duly certified CA annually. PMC shall provide the exact manner of maintaining accounts (if any) as a part of the micro-plan. Directions/ advisories will be applicable prospectively from the date of direction/ advisory.
- s. SWaCH shall impart continuous and adequate training to its members for effectively handling waste, segregation, reuse of waste etc.
- t. SWaCH shall ensure that all benefits and equipment provided by PMC are duly passed on to its members and maintain sufficient data relating to the same. SWaCH shall be entitled to withhold benefits and equipment for temporary periods in accordance with its byelaws until resolution of issues such as suspicion of wrongful behaviour including working under influence



Signature
20/11/14

of alcohol, bringing minor children to work, non-payment of membership dues etc.

- u. SWaCH shall, during the term of this Agreement, be entitled to use the term 'PMC authorised waste collection service provider' or similar expressions, with respect to primary collection of waste and other rights, duties and obligations specified herein.
- v. SWaCH shall be entitled to independently:
- enter into service level MOU's with citizens where necessary;
 - promote or provide value added services and commercial activities such as composting, vermi-composting, collection of other waste, personalised monitoring/ supervision, waste management consultancy, educational and informational activities, waste management in institutions, waste recycling/ processing, manufacture, packaging, distribution and sale of goods made from recyclable/ reusable materials, sanitary waste disposal bags/ labels etc. SWaCH may agree to undertake such activities in collaboration with PMC provided that the cost of such projects shall be borne by PMC based on budget and feasibility prepared jointly by both Parties;
 - charge citizens/ establishments/ generators separate fees for value added services and commercial activities;
 - engage in providing waste collection services to other urban local bodies or other generators of waste not falling within the area of operation of this Agreement;
 - support/ undertake any waste related projects, research or development with any entity of its choice;
 - undertake surveys of different types, with PMC or other persons, based on mutual agreement under separate arrangements;
 - raise and receive funds for any/ all of its activities, roles or responsibilities from such sources as it may deem fit. Provided that SWaCH shall inform and take approval from the PMC in case of any funds raised for PMC work hereunder.

Provided that PMC shall, where possible, support SWaCH in undertaking activities as above in order to promote decentralization of waste management, reduction of waste going to the landfill, uplifting lives and livelihoods of informal waste sector workers etc.

Provided further that the primary responsibility of SWaCH under this Agreement is towards providing DTDC service to citizens in the Area of Operation and this primary responsibilities should not suffer due to any other agreement entered into by SWaCH.

w. IEC:

- SWaCH will develop appropriate IEC content and undertake city wide citizen awareness programs in accordance with the IEC plan by utilizing the outreach budget outlined under the Agreement.

Signature
11/11/14

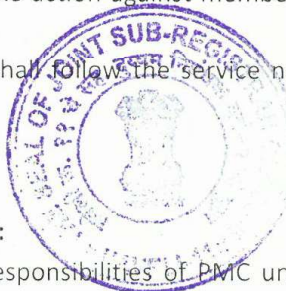


- ii. A comprehensive plan for IEC shall be jointly finalized and incorporated as part of the Micro-Plan. The IEC plan shall be regularly reviewed and updated by mutual agreement and the Micro-Plan may be modified accordingly.
- iii. SWaCH may adopt methods such as distributing pamphlets on SWaCH/ segregation/ waste-pickers/ waste management/ environment protection etc., newsletters for resident welfare associations/ elected representatives etc., information dissemination through its website, publications, press, radio, films etc. SWaCH will provide IEC updates as part of the reports submitted hereunder.
- iv. Either Party may engage in IEC activities as per their roles and responsibilities identified in the joint IEC plan.
- x. SWaCH shall promote administration, operation and management of its responsibilities hereunder through electronic means including for billing, monthly/ quarterly reports for PMC, HR, MIS, transactions with citizens/ generators etc. as far as possible, in order to reduce the amount of paper used and increase efficiency and transparency.
- y. SWaCH will make arrangements to receive and redress complaints of service users as per the terms of this Agreement.
- z. Both PMC and SWaCH shall be entitled to apply their respective logo/ motto along with terms such as 'PMC authorised waste collection service', 'funded/ supported by PMC' etc. on equipment or other materials provided to waste pickers under this Agreement in mutually agreeable manner.
- aa. SWaCH will be responsible for the conduct of its members within reasonable limits and not for the free roaming waste pickers and other waste pickers/ collectors in the city.
- bb. SWaCH shall not deploy or condone the deployment of child labour.
- cc. SWaCH shall ensure that its members do not mix waste which has been duly segregated and delivered by citizens.
- dd. SWaCH shall take appropriate action against its members in case of any failure to adhere to service norms as specified in Annexure G hereto and in accordance with SWaCH's bye-laws and internal rules, provided that SWaCH members will not be liable for any penalty where citizens fail to provide segregated waste. SWaCH shall take immediate action to replace waste-pickers where any gross breach of condition or misbehaviour is brought to light by PMC requesting such replacement.
- ee. SWaCH members will report incidents of citizens failing to segregate waste to PMC. PMC will be liable to take immediate action against citizens failing to segregate waste.
- ff. SWaCH shall notify PMC of any refusal to cooperate or violation on part of citizens/ service users/ PMC staff. PMC shall take immediately and appropriate action against citizens/ service users/ PMC staff or other stakeholders as may be necessary for resolution of dispute/ conflict.

Boyle
- 1/1/26



- gg. SWaCH shall adhere to the task list in Annexure F which shall be indicative in nature and subject to the detailed provisions of the main body of Agreement in case of any conflict or ambiguity.
- hh. SWaCH and PMC shall both monitor the work and activities of waste-picker members of SWaCH with respect to citizens and PMC officers and SWaCH shall seek to take action against members in accordance with bye-laws of SWaCH.
- ii. SWaCH waste-pickers shall follow the service norms listed in Annexure G hereof.



10. RESPONSIBILITIES OF PMC:

- a. The rights, roles and responsibilities of PMC under this clause shall be in addition to those mentioned elsewhere in the Agreement.
- b. PMC shall seek to finalize the Micro-Plan within 60 days from execution of the Agreement.
- c. The Head of Department, SWM (Deputy/ Joint Commissioner), or a competent official appointed by him in this behalf, shall be the Project Officer for the purpose of this Agreement who shall seek to facilitate smooth implementation and operation of this Agreement. The role of the Project officer shall be to:
 - i. Supervise and monitor all responsibilities of PMC specified hereunder.
 - ii. Be a single point contact for liaising with SWaCH, especially with respect to approval of micro-plan or any modifications thereto, implementation of Agreement, execution of PMC's responsibilities under Agreement, provision of information and data, all payments hereunder, provision of equipment, infrastructural support, IEC, public outreach, liaison with elected representatives etc.
 - iii. Resolve disputes and grievances raised by SWaCH relating to citizens, PMC, PMC staff or SWM department amicably and in accordance with Agreement.
- d. The PMC shall be responsible for handling all waste collected by SWaCH members and deposited in municipal containers, vehicles and/or collection points in the neighbourhood specified by PMC as per the Micro-Plan as follows:
 - i. The PMC will further collect the wet/organic waste and non-biodegradable waste collected by the members of SWaCH through its own machinery from specified places and at mutually decided time. PMC will notify the system and schedule for secondary collection of waste and inform SWaCH of any and all changes to such system/ schedule.
 - ii. PMC staff will be jointly responsible for taking delivery of waste from SWaCH members including the loading/ transferring waste into municipal containers, vehicles etc.



Signature
11/11/16

- iii. PMC shall extend its secondary waste collection system to collect non-recyclable and other waste from all sorting sheds and material recovery facilities under this Agreement.
- iv. PMC and its staff will be responsible for all issues arising out of delays/ non-adherence to the system/ schedule of secondary collection. PMC SI/ Mukadam and SWaCH coordinators may mutually decide temporary alternate storage arrangement at feeder points.
- v. PMC shall notify independent systems for collection of different types of waste not to be primarily handled by SWaCH such as waste from hotels, restaurants, wedding halls/ gardens, hospitals, dairies, slaughter houses, public toilets etc., garden waste, street sweeping waste, biomedical waste, e-waste, hazardous waste, construction & demolition waste etc. and share details of all such systems with SWaCH to ensure coordination between PMC and SWaCH.
- vi. PMC shall, in collaboration with SWaCH, encourage and undertake channelization of materials which are difficult to recycle, low value recyclables and non-recyclables, including through interaction with waste recyclers, scrap retailers, wholesalers, manufacturers, producers, brand owners etc. as well as through facilitation and implementation of Extended Producers Responsibility.
- e. **Public/ Local Notification regarding primary collection:** As required by the Municipal Solid Waste (Management and Handling) Rules 2000, the PMC shall issue Public Notices duly signed by a competent officer through pamphlets, meetings etc. immediately upon execution of this Agreement stating as below:
- It is necessary for citizens and commercial establishments to segregate the wet and dry waste (minus the domestic hazardous waste) in separate containers and give it separately.
 - The generators of waste shall store wet/ biodegradable waste, dry/ non-biodegradable waste and domestic hazardous waste in separate receptacles and hand it over to the SWaCH collectors in accordance with the Maharashtra Non-Bio-Degradable Garbage Control Act, 2006 and Solid Waste Management Rules of the Central Government.
 - Domestic Hazardous Waste shall consist of waste contaminated with hazardous chemicals or infectious waste including waste of Automotive products (such as Brake and Transmission Fluids, Car Batteries, Fuels such as spent diesel, kerosene and gasoline, Waste Engine and Lubricating Oils, Oil Filters and Car Care Products and Consumables), Paint products (such as Enamel, Oil based, Latex or Water Based Paints, Paint Solvents and Thinners, Oils, Glues and their empty containers), Miscellaneous products (such as Batteries from flash lights and button



92/69

cells, Photographic Chemicals, Acid used for toilet cleaning, Pesticides, Herbicides and Ant, Cockroach and Mosquito Killers and their empty cans, Chemical Fertilizers, Light Bulbs, Tube lights and Compact Fluorescent Lamps (CFL), Styrofoam and soft foam packaging from new equipment including thermocol material, Injection Needles and Syringes; sharps etc. after mutilating them, Discarded and Outdated Medicines including liquids and tablets, thermometers and mercury containing products) etc.

- iv. Generators of Sanitary Waste (used diapers, sanitary towels or napkins, tampons, condoms, incontinence sheets etc.) shall wrap securely sanitary waste in distinctively marked bio-degradable wrapping material of the type to be notified by the PMC to prevent possible leakage or spillage and place the same with the domestic hazardous waste.
- v. The users of the waste collection services provided by SWaCH shall pay for the services and SWaCH shall be directly accountable to service users.
- vi. The minimum User Fees payable for primary waste collection service by service users shall be as follows:

1. Households: Rs. 50/- per household per month (annual increase @ Rs. 5/- p.a.)
2. Commercial establishments, shops etc.: Rs. 100/- per unit per month (annual increase @ Rs. 10 p.a.)
3. Households in Slums: Rs. 30 per household per month (annual increase @ Rs. 5/- p.a.)

Provided that, for the purpose of determining User Fees:

- a. Separate residential units shall be treated as separate households for the purpose of User Fees.
- b. In case of residential societies/ apartment blocks/ other aggregation of generators, each individual property unit shall be chargeable as a household, irrespective of its occupancy status.
- c. The User Fee payable by users/ generators of waste shall be payable as follows, irrespective of actual commencement of service to a particular user:

Year of Operation	Households	Commercial Establishments, Shops etc.	Households in Slums
I	Rs. 50 p.m.	Rs. 100 p.m.	Rs. 30 p.m.
II	Rs. 55 p.m.	Rs. 110 p.m.	Rs. 35 p.m.
III	Rs. 60 p.m.	Rs. 120 p.m.	Rs. 40 p.m.

By: [Signature]

IV	Rs. 65 p.m.	Rs. 130 p.m.	Rs. 45 p.m.
V	Rs. 70 p.m.	Rs. 140 p.m.	Rs. 50 p.m.

f. **Public Information:** In order to secure the rights of SWaCH, orient PMC staff, facilitate coordination between Parties, inform the public at large and for maintaining highest standards of transparency and accountability, PMC shall immediately on execution of Agreement and from time to time thereafter as may be necessary:

- endorse Identity Cards issued by SWaCH to its members containing such information including User fees (for all years of operation), segregation by generators, members rights etc. as may be agreed.
- circulate informational circular(s) (jointly drafted with SWaCH) to all relevant PMC Staff containing salient points regarding the status, rights, roles and responsibilities of the Parties and of other stakeholders including the standing instructions in Annexure G hereof.
- publish detailed information booklet (jointly drafted with SWaCH) regarding the DTDC model, services for collection of other types of waste, the rights, roles and responsibilities of Parties and of citizens, generators, establishments and elected representatives, user fees, penalties, rules, regulations and salient terms of this Agreement.
- jointly issue press statements/ clarifications for promotion of Agreement, for joint IEC campaigns and for clarifications on any misinformation/ wrong information in the press/ media relating to content, features and implementation of Agreement and status, rights, roles and responsibilities of Parties and stakeholders or for such other purpose as may be deemed necessary by the Parties.
- The abovementioned circulars, booklet, statements, clarifications etc. shall be uploaded and made freely available on the official PMC and SWaCH websites.

g. **Enforcement**

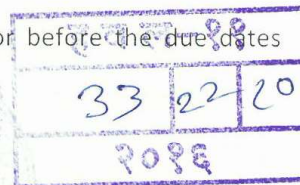
In case of non-compliance by citizens, generators, PMC staff, other service providers of primary collection or other stakeholders PMC will issue suggestions, letters and notices to the violators and take strict immediate action under the Environment Protection Act, 1986, Maharashtra Municipal Corporations Act, 1949 and any rules or bye-laws notified thereunder, Maharashtra Non-Biodegradable Garbage (Control) Act, 2006 or any other rule or regulation in force at the time.

h. **Financial Support**

- PMC shall make requisite provision within its annual budget under the head of SWM for all payments hereunder. PMC shall provide the

29/69

following bi-annual payments to SWaCH on or before the due dates through a single transfer



Year of Operation	Period of operation	Date of release of amount	Amount payable	Total amount for the year	Total Amount in words
Year 1	<u>01 JAN '16 TO</u> <u>31 DEC '16</u>	15 days of execution of Agreement	16100000	32200000	Three crores twenty two lakhs only
		June 2016	16100000		
Year 2	<u>01 JAN '17 TO</u> <u>31 DEC '17</u>	December 2016	16905000	33810000	Three crores thirty eight lakhs ten thousand only
		June 2017	16905000		
Year 3	<u>01 JAN '18 TO</u> <u>31 DEC '18</u>	December 2017	17750250	35500500	Three crores fifty five lakhs five hundred only
		June 2018	17750250		
Year 4	<u>01 JAN '19 TO</u> <u>31 DEC '19</u>	December 2018	18637763	37275525	Three crores seventy two lakhs seventy five thousand five hundred twenty five only
		June 2019	18637762		
Year 5	<u>01 JAN '20 TO</u> <u>31 DEC '20</u>	December 2019	19569651	39139301	Three crores ninety one lakhs thirty nine thousand three hundred one only
		June 2020	19569651		
				177925326	

- ii. The payments shall be utilized by SWaCH for the purposes specified in the General Body Resolution No. 257 held on August 24, 2015 as provided in Annexure C hereto.
- iii. PMC shall annually audit the books of SWaCH with respect to such payments at such time as may be mutually agreed in advance. PMC may however, undertake audit of such books at SWaCH offices at any time with due notice to SWaCH in writing.
- iv. Bi-annual payments (except for the first payment) will be made on the basis of monthly reports submitted by SWaCH up to the end of the fifth month of previous half-year and quarterly reports for the first quarter of the previous half-year.
- v. PMC shall specify the exact manner of maintaining accounts (if any) as a part of the Agreement or Micro-plan. Directions/ advisories will be applicable prospectively from the date of direction/ advisory.

Signature
- 11/11/16

- vi. The cost of providing equipment such as push carts, buckets/tubs, uniforms, gloves, bags and other materials, annual push-cart maintenance amount, cost of push-cart maintenance, slum subsidy, administrative office spaces, sorting sheds and social welfare benefits are not included in the above bi-annual payments and are to be provided separately by the PMC in accordance with sub-clause (j) to sub-clause (o) of clause 10 hereof.
- vii. Waste-picker members of SWaCH who were engaged in door to door collection during the period of 2008 to 2013 shall be paid Rs. 700 per waste-picker per year by PMC for welfare schemes.
- viii. Waste-picker members of SWaCH who were working in slums during the period of 2008 to 2013 shall be paid Rs. 1000 per waste-picker per year by PMC as incentive for having performed their work satisfactorily.
- ix. Waste-picker members of SWaCH who were engaged in door to door collection during the period of 2008 to 2013 shall be paid Rs. 600 per waste-picker per year as push-cart maintenance.
- x. Payments under sub-clauses (vii), (viii) and (ix) above shall be paid to SWaCH by the PMC expeditiously as a condition precedent under this Agreement and shall not form part of any other payments, amount or responsibilities under this Agreement.
- xi. All amounts hereunder are paid to SWaCH by PMC by way of reimbursements of work undertaken and except for Income tax TDS, no other service tax or any other tax, levy or cess is applicable in respect of such payments. PMC shall provide necessary certificates/ declarations to enable SWaCH to claim applicable exemptions in this regards along with each payment or at such time as may be requested by SWaCH. In the event any competent authority determines, assesses or adjudicates that any service tax, income tax, other tax, levy or cess is applicable to any payments hereunder or payable by either party, the PMC hereby undertakes to pay the amount so determined, assessed or adjudicated, including any penalty or fine or cost of adjudication, over and above its liabilities hereunder upon taking appropriate permissions.
- xii. SWaCH is an autonomous co-operative society owned, managed and controlled by waste-pickers. Both parties acknowledge that SWaCH does not have the financial capacity nor is it expected to sustain the system of DTDC through its own resources. The smooth functioning of the DTDC system hereunder is dependent on the payments and materials provided by the PMC and any delay would necessarily lead to financial stress and loss to SWaCH. SWaCH shall not be liable for any failure to perform its obligations hereunder in case of any such delay or withholding of payment.
- xiii. Parties hereto acknowledge that salaries of SWaCH staff will be paid by SWaCH through the bi-annual payments made by PMC. Delay in or

[Signature]
11/11/14



33		28/0
2023		

23/09

withholding of payment could lead to instability, necessitate changes in organizational structure, withdrawal or ceasing of operations.

i. REPORTING AND PAYMENT:

- i. SWaCH shall submit monthly reports in the format and schedule in Annexure B to the Joint Commissioner, SWM, PMC within 7 working days of expiry of each month of operation.
- ii. SWaCH shall also submit a quarterly equipment inventory report in the format provided in Annexure B to the Joint Commissioner, SWM, PMC within 7 working days of expiry of each quarter of operation. PMC will submit a list of equipment supplied to SWaCH or its members along with list of persons to whom it was supplied and all contingency equipment and SWaCH shall submit the quarterly inventory report based on the same.
- iii. The date on which reports are sent shall be the "Submission Date".
- iv. PMC/ SWaCH shall share ward/ prabhag wise reports with respective ward officers and the member-secretaries of prabhag committees and the High Level Monitoring Committee within 3 days of receiving/ submitting the same.
- v. PMC will monitor the reports submitted by SWaCH and raise all relevant disputes and queries in writing prior to expiry of 3 months from Submission Date. SWaCH shall submit relevant justification and/or rectification within 15 days of receiving written queries / disputes from the PMC.
- vi. Where any query or dispute remains unresolved after submission of justification or rectification, both Parties shall immediately resolve such query or dispute through a committee comprised of:
 1. officer(s) raising the query/dispute;
 2. SWaCH employee responsible for the relevant prabhag/ward;
 3. Director of SWaCH (or nominee); and
 4. Joint Commissioner, SWM (or nominee).
- vii. Such committee shall endeavour to resolve such query/dispute within seven days of submission of justification/ rectification and suggest appropriate action to remedy discrepancy.
- viii. No payment, slum subsidy, push-cart maintenance amount, social welfare benefit, equipment, infrastructural support etc. or any other role or responsibility of PMC hereunder shall be delayed, reduced or withheld on account of any such unresolved query or dispute. Any delay or proportionate withholding/ reduction shall be as per final decision on dispute and made applicable thereafter.

Boys
-1/1/16

j. **EQUIPMENT:**

- i. PMC shall acquire and distribute equipment of the type, design, number and quality and at frequencies specified in Annexure D hereto including 15% additional equipment as contingency. PMC's liability for providing such equipment is over and above all other payments hereunder and no payments shall be set-off against the cost of such equipment.
- ii. SWaCH shall, immediately after execution of this Agreement, conduct a survey of the waste-picker members already engaged in DTDC to determine the status of equipment available with such members and provide PMC with a list of requirements to ensure such members are provided equipment as per this Agreement.
- iii. Every year, SWaCH shall provide an annual/ batch list of the equipment required for the successive years in the format provided in Annexure D atleast 4 months prior to expiry of each year of operation. Each such list shall be considered to form a part and parcel of this Agreement.
- iv. Equipment, including contingency equipment, may be distributed to SWaCH (either centrally or ward wise) or to SWaCH members directly as may be mutually decided in advance from time to time.
- v. Additional push-carts shall be distributed in advance to relevant ward office(s) and/or SWaCH office(s) to be used as replacement push-carts at times of push-cart maintenance, emergency or breakdown. Where necessary PMC shall acquire more than 15% additional push carts as contingency.
- vi. This material and equipment has to be maintained by SWaCH members in a proper way.
- vii. Updated records of damage or loss have to be reported to the related ward officers. Both Parties shall maintain yearly records of equipment purchased and delivered.
- viii. PMC shall make appropriate budget allocation for acquisition of equipment necessary under this Agreement and such allocation or equipment shall not be diverted for any other use whatsoever.
- ix. PMC shall adhere to the following procedure for delivery and distribution of equipment to SWaCH / its members:

Sub. Cl.	Process Step	Scheduled Date
a.	Deliver equipment to point of delivery in each ward/ prabhag, as per micro plan, and notify SWaCH in writing of entire details of equipment available for delivery	ideally 7 days prior to due date of delivery as per Annexure D

b.	Actual distribution to SWaCH members	7 days after notification as per (a) above irrespective of due date of delivery.
----	--------------------------------------	--

- x. PMC shall keep SWaCH informed of the status of tender, acquisition and delivery or payment process relating to equipment.
- xi. SWaCH members shall not be entitled to retain the push-carts after such members stop working and shall transfer the same to SWaCH for hand-over to another SWaCH member. SWaCH members shall return push-carts that are beyond repair/ use to the PMC.

k. **PUSH-CART MAINTENANCE:**

- i. PMC shall deliver the push-carts to each ward office as per delivery schedule in Annexure D.

ii. Minor Repair and Push-cart Maintenance Amounts:

1. Minor repair and maintenance including oiling, punctures, minor welding, replacing valves etc. shall be undertaken by SWaCH members directly.
2. PMC shall pay a push-cart maintenance allowance of Rs. 600 per annum per member.
3. The Push-cart maintenance amounts will be paid to SWaCH directly and SWaCH shall be responsible for distributing the same based on the attendance/ duration of work of SWaCH members at such intervals as may be decided mutually from time to time.
4. The PMC shall pay the annual vehicle maintenance amount for each member on basis of quarterly reports submitted by SWaCH to the Joint Commissioner (SWM) who shall be responsible for any verification of such lists through concerned officers in-charge of respective wards.
5. Receipts for push-cart maintenance shall be submitted along with quarterly report and any informal / incomplete receipts shall be verified by either the Prabhag/ Ward level officer of SWaCH or in their absence by the Sanitary Inspectors of PMC.
6. PMC shall pay the push-cart maintenance amounts within 15 days of submission date of quarterly equipment inventory report. Parties may agree to payment of annual push-cart maintenance amount on a bi-annual or annual basis by agreement in writing.

- iii. Major repair (including any small repair existing at such time) as per maintenance schedule in plan shall be undertaken by the PMC through its appropriate department (Vehicle Maintenance Department) in the following manner:

Signature
- 11/11/16

1. SWaCH members shall deliver the push-carts to the concerned Ward office as per maintenance schedule in micro-plan.
2. PMC shall provide for pick-up and delivery, including loading and unloading of push-carts, transport, maintenance, repair, replacement and return to SWaCH members at PMC cost within the timeframe for maintenance hereunder.
3. PMC shall distribute additional (contingency) push-carts to all ward offices. PMC shall provide SWaCH member with an alternative push-cart of equal quality for use during the period of maintenance which shall be returned by such member in exchange for own push-cart post-maintenance. Where maintenance/ repair is not performed properly SWaCH member may complain to the Assistant Municipal Commissioner for necessary repairs/ replacement of push-cart.

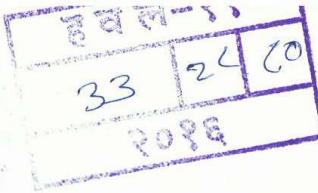
I. PAYMENT FOR COLLECTION FROM SLUMS:

- i. PMC shall pay to SWaCH a subsidy amount of Rs. 10 per slum household serviced per month. Such subsidy shall be paid quarterly for the number of slum households serviced. Report shall be verified by SI/ DS of the respective ward offices. No separate reports other than the monthly reports will be required to be submitted for payment of the Slum subsidy. Parties may agree to payment of subsidy on a bi-annual or annual basis by agreement in writing.
- ii. SWaCH shall submit reports containing the list of slum households serviced in the format in Annexure B, along with its monthly reports to the Joint Commissioner (SWM) who shall be responsible for any verification of such lists through Assistant Municipal Commissioners in-charge of respective wards.
- iii. PMC shall pay the consolidated slum subsidy amounts for a quarter to SWaCH within 15 days of submission date of the monthly reports for the entire quarter.

m. ADMINISTRATIVE OFFICE SPACES:

- i. PMC shall seek to provide some desk space for SWaCH employees in its kothi offices to enable coordination with Ward offices based on availability and demand and subject to applicable rules.
- ii. The PMC has made available an office at the Paud Road Ramp (Annexure E) for establishing the office of SWaCH wherein the day to day operations, management, finance, citizens grievance redressal, daily attendance, record keeping, arranging meetings, outreach/ IEC and other work is being carried on.

Signature
11/11/15



20/6/09

n. SORTING SHEDS

- i. PMC and SWaCH shall identify and allocate adequate space/ land for establishment of sorting sheds for recyclable waste depending upon the geographical spread and density of population of the area. PMC shall provide sorting sheds (portable/ constructed) in PMC space as per necessity and demand. PMC shall try to provide one sorting shed in each kothi in the area of operation. PMC may allocate such space in PMC owned land, amenity space, open spaces, utility spaces etc. as may be appropriate and permissible. PMC may also convert or extend existing facilities/ private scrap shops etc. into sorting sheds.
- ii. PMC and SWaCH shall jointly finalize the location and construction design of each sorting shed in each prabhag.
- iii. PMC shall take all necessary action for approval, siting, construction, outfitting of basic facilities and adhere to such standards of design and facilities as may be provided in the Micro-Plan from time to time.
- iv. PMC shall hand-over use and control of such sorting sheds to SWaCH, provided that SWaCH shall ensure that all waste-pickers duly registered with KKPKP shall have free and fair access to such sorting sheds.
- v. SWaCH shall be responsible for all reasonable maintenance and cleanliness of sorting sheds. PMC shall provide for collection and transport of non-recyclables from such sorting sheds through its secondary waste collection system.
- vi. PMC and SWaCH shall jointly determine sorting sheds which may be upgraded to recycling trade centres. PMC shall be responsible for necessary infrastructure development for upgrading such facilities.
- vii. PMC and SWaCH shall be responsible for liaising with elected representatives, citizens groups, resident welfare associations etc. and ensuring smooth establishment and operation of sorting sheds.
- viii. Both Parties agree that SWaCH shall have no right, title or claim to the land/ space allotted by the PMC and shall immediately hand over control of the space to the PMC on expiry or earlier termination of this Agreement, provided that PMC shall be responsible for allowing waste-pickers to continue accessing such sorting sheds or make alternate arrangement for such waste-pickers in a suitable nearby location.

o. SOCIAL WELFARE AND BENEFITS:

- i. The aim of this Agreement is to bring all waste pickers under one roof and upgrade their lives and livelihoods. Hence, SWaCH members and other waste-pickers registered in Pune city are entitled to access welfare benefits of the PMC, State and Central Government through its General Body's Resolution No. 631 dated 15 February 15, 2015:
 1. Shahri Gareeb Antargat Vaidhyakiya Sahay Yojna
 2. Ghan Kaam Karyanara Sevakanchya Mulanna arthasahay

Signature
11/11/09

3. Dahavi Karta Arthasahay
4. Baravi Karta Arthasahay
5. Lek Ladki Yojana
6. Janarogya Vima Yojana
7. Janashree Vima Yojana
8. Swavalamban Yojana now renamed as Atal Pension Yojana

- p. PMC shall adhere to the task list in Annexure F which shall be indicative in nature and subject to the detailed provisions of the main body of Agreement in case of any conflict or ambiguity.
- q. PMC shall issue the standing instructions listed in Annexure G to all Ward Officers, Sanitary Inspectors, Mukadams and all other relevant PMC staff.

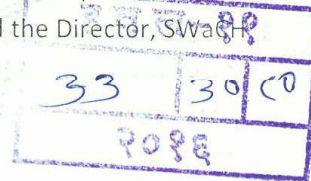
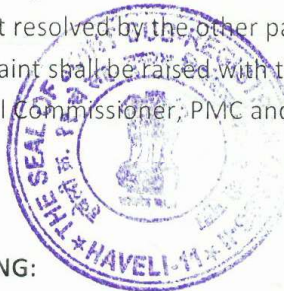
11.HELPLINE: PMC shall set up and operate a toll-free telephone helpline, a Facebook page, Twitter account, Whatsapp account, E-mail ID as well as utilize other electronic / social media platforms for receiving and addressing grievances of citizens regarding primary waste collection. The toll-free help-line shall be manned jointly by PMC officers/ employees and SWaCH staff members. All grievances relating to SWaCH shall be tackled in accordance with the Grievance Redressal provisions hereunder.

12.GRIEVANCE REDRESSAL:

- a. Both Parties shall appoint a Grievance Redress Coordinator (GRC) who shall be responsible for monitoring and coordinating redress of complaints received from stakeholders including members.
- b. SWaCH will make arrangements to receive and respond to complaint of service users through helpline or correspondence within 2 – 5 working days.
- c. The following procedure shall be followed for redressal of complaints:
 - i. Each party shall directly resolve complaints received by such party relating to their respective members/ staff/ operations etc.
 - ii. In case of complaints received by a party relating to the member/ staff/ operations of the other party or persons/ areas within the control of such other party, the same shall be forwarded to the competent officer (if known) and the GRC of the other party.
 - iii. In case of complaints pertaining to responsibilities of both Parties, the receiving party shall seek to redress the complaint within its control, or where joint action is necessary, propose mode of redress and forward the complaint to the competent officer and GRC of the other Party.

Signature
11/11/16

- iv. All complaints forwarded to the other party with complete details of the complainants name and address and telephone number and specific nature of complaint, under intimation to the complainant.
- v. Each Party shall be entitled to and responsible for resolving complaints received from their respective staff/ members relating to internal issues without interference from the other party.
- vi. Parties shall seek to determine and resolve any underlying issues leading to repeated complaints.
- vii. Records of all complaints received, forwarded and action taken reports shall be maintained by respective parties and made available to the other party on request in writing.
- d. Where any complaint is not resolved by the other party within a reasonable period of time, such complaint shall be raised with the competent officer appointed by the Municipal Commissioner, PMC and the Director, SWaCH for immediate resolution.



13. MONITORING OF FUNCTIONING:

- a. PMC & SWaCH shall forward the prabhag-wise monthly reports received from SWaCH to respective Prabhag Committee Member-secretaries within 3 days of receipt/ completion of reports.
SWaCH shall depute concerned ward coordinator and one waste-picker member to attend monthly Prabhag Committee meetings to respond to queries, seek guidance, receive complaints from members of the Committee, and where possible, give clarification on the spot or submit written responses prior to next committee meeting.
- c. SWaCH will regularly interact with elected representatives at mutually predetermined intervals in the presence of SWM department officials in the Main Administrative Building of PMC.
- d. Elected representatives may make complaints and seek redressal of complaints against SWaCH or its members at Prabhag Committee meetings in addition to complaints through correspondence and helpline.
- e. PMC may also organise meetings between SWaCH management and Municipal Commissioner, Assistant Commissioners, elected representatives and/or Mohalla committees by giving a two days' written notice to SWaCH.

14. MISCELLANEOUS

- i. **Electronic Records:** Unless otherwise specifically requested in writing all reports, records, information, MIS, billing, communications, correspondence, maps, Plans, GIS, documents etc. hereunder shall be concluded and communicated electronically, including reports and documents mentioned in Annexures A, B, D and E.

Signature
11/11/16

- ii. **Marathi Translation:** SWaCH shall have the Agreement translated into Marathi and provide translated copy to PMC. Upon mutual approval of the translated copy, the same may be used for the limited purpose of reference for citizens, PMC staff and elected representatives. However, the English version shall remain the final authoritative version for any interpretation or implementation.
- iii. **Registration: Agreement** shall be duly stamped and registered in accordance with the rules and regulations of the Government of Maharashtra or any other law for the time being in force relating to execution of agreements by statutory corporations and urban local bodies.

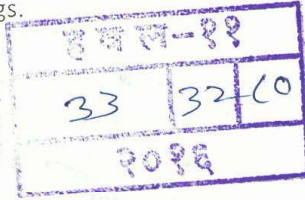
15. HIGH-LEVEL ADVISORY COMMITTEE:

- a. For effective working of SWaCH, guidance to acquire support of the citizens for this project and proper coordination between the Pune Municipal Corporation Departments and SWaCH, a high-level advisory committee may be appointed consisting of:

- Hon. Mayor, Pune Municipal Corporation
- Hon. Municipal Commissioner of Corporation, Pune Municipal Corporation
- Hon. Deputy Mayor, Pune Municipal Corporation
- Hon. Chairman of Standing Committee, Pune Municipal Corporation
- Hon. Leader of House, Pune Municipal Corporation
- Hon. Leader of Opposition Party, Pune Municipal Corporation
- Additional Municipal Commissioner
- Joint Commissioner (SWM) Pune Municipal Corporation (Member-Secretary)
- Medical Officer of Health, Pune Municipal Corporation
- Director of Projects, UCD, Pune Municipal Corporation
- Zonal Commissioners
- Assistant Commissioner (Technical and Vehicle Depot), Pune Municipal Corporation
- Chairman of SWaCH
- Secretary of SWaCH
- Director of SWaCH
- The representative of citizens' groups
- Management experts
- Finance experts
- Training experts
- Representative of "Kagad Kach Patra Kashtakari Panchayat"
- Other experts as per the requirement.

By
11/11/14

- b. This Committee shall meet at least once in four months or three times a year. Joint/ Deputy Commissioner (SWM) Pune Municipal Corporation shall be responsible for calling and holding these meetings.



16. TERMINATION

- a. This Agreement will come to an end at the expiry of the Period of this Agreement specified in clause 1 hereof. The Agreement may be terminated in part or in whole, as the case may be, in the following circumstances:
- If the work of SWaCH in a particular prabhag is not satisfactory, then the officers of the Pune Municipal Corporation will call for a joint meeting with SWaCH office bearers and raise the Key Non Performance Areas in writing. A joint committee constituted of PMC and SWaCH representatives will be appointed by the PMC to identify the reasons for the non-performance. It will then monitor and review the work as when the necessity arises and resolve the above issues within the next quarter with the help of the Ward Medical Officers, Ward Officers and Engineers. If PMC has fulfilled all its responsibilities and the reason for non-performance is SWaCH related and there is no significant change in the implementation at the end of such quarter, then the Municipal Commissioner shall be authorised to terminate the Agreement for that specific prabhag and SWaCH will work till such time as PMC makes its own arrangement for the same. No payment, subsidy, push-cart maintenance amount, social welfare benefit, equipment, infrastructural support etc. or any other role or responsibility of PMC hereunder shall be delayed, reduced or withheld until official termination of arrangement with respect to any prabhag as above is recorded in writing and until such time as SWaCH continues to work in such prabhag and hands over the operations as per direction of PMC.
 - Any reduction in payment, subsidy, push-cart maintenance amount, social welfare benefit, equipment, infrastructural support etc. or any other role or responsibility of PMC hereunder shall be calculated pro rata proportionate to the number of prabhags so terminated from this arrangement and will be calculated after hand-over to PMC.
- b. Subject to clause (a) above, either Party may terminate the Agreement, with respect to particular prabhag or in whole, in case of material breach of any provision of this Agreement which is not rectified by the other party within 60 days of notice in writing.
- c. Upon the expiry or earlier termination of this Agreement:
- SWaCH shall submit to the PMC all monthly records updated till the date of expiry or early termination of this Agreement within a reasonable time.



Signature
i/j/c

- ii. PMC shall pay to SWaCH all pending dues including for annual grant, slum subsidy, push-cart maintenance and cost of equipment within 30 days of receipt of last monthly report (quarterly for equipment) subject to penalty for delay for individual components as prescribed in this Agreement.
- iii. PMC shall try to support and integrate waste-picker members working in area of operation at time of termination into any further system, whether operated by SWaCH or any other service provider, for primary collection of waste and allied activities in order to secure and uplift the lives and livelihoods of waste-pickers in the city.

17. FORCE MAJEURE

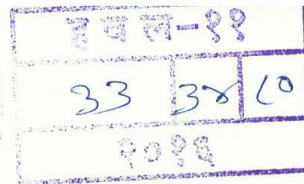
Neither Party shall be held liable for delays and damages caused by its failure to perform or delay in performing its duties under this Agreement, where such failure or delay is caused by heavy rains, fire, war, earthquakes, typhoons, flooding, strikes, acts of governments or their officials and other recognized events of *force majeure*, the occurrence or consequences of which are unforeseeable and unavoidable and cannot be overcome by due diligence. The prevented Party shall notify immediately the other Party without delay, followed by a letter within seven (7) days thereafter, providing detailed information concerning the events and the reasons preventing or delaying the fulfilment in the whole or in part of its obligations under this Agreement. The Parties shall through consultation, decide whether to suspend or waive certain obligations under this Agreement, depending on the seriousness of the event.

18. NOTICES

Any notices/ communication required to be given by any of the parties hereto shall be deemed to be sufficiently given or served, by registered post, courier, e-mail, if served or emailed to the other Party at the addresses first mentioned above. If a notice (and not communications relating to operations) is sent by e-mail, the said notice is required to be sent again by registered post, acknowledgement due, or by hand delivery, duly acknowledged, for it to have been validly served. Any notice of termination or default shall be sent in writing registered mail AD, postage prepaid, at the addresses mentioned above unless specified otherwise.

19. DISPUTE RESOLUTION:

- a. Any dispute, difference or controversy of whatever nature between the parties ("Dispute") arising under, out of or in relation to this Agreement shall be attempted to be resolved amicably within 15 days of any such dispute



33/69

arising, by meetings between the appropriate officers of the Parties and decision of the PMC Commissioner shall be final.

- b. In case an amicable settlement cannot be reached as per abovementioned clause (a), the Dispute shall be finally settled under the provisions of the Arbitration and Conciliation Act, 1996 and as amended from time to time. The Dispute shall be referred to joint arbitration of the Municipal Commissioner, PMC, designated officer of SWaCH and a third independent arbitrator mutually appointed by the Parties. The Parties shall seek to complete the arbitration process within 3 months from time of reference and the decision of the arbitration shall be final and binding on both parties. The language of the arbitration shall be English and shall be conducted in Pune.

20. OTHER PROVISIONS:

- a. This Agreement, including the micro-plan, equipment lists, the attached annexures, constitutes the entire Agreement between the parties hereto with respect to the subject matter of this Agreement and supersedes any other prior oral or written communications, representations or statements made by the Parties.
- b. If any provision in this Agreement becomes invalid or illegal or adjudged unenforceable, the concerned provision shall be deemed to have been severed from this Agreement and the remaining provisions of this Agreement shall not, so far as possible, be affected by the severance. In the place of an invalid provision, a valid provision is presumed to be agreed upon by the Parties which will come closest in intention to the one actually agreed upon.
- c. This Agreement does not operate to create a partnership between the Parties, nor authorize any Party to act as an agent for the other.
- d. Both parties hereby indemnify the other against any and all financial liabilities, costs and losses, including without limitation, litigation costs and advocate fees that may be incurred by such other party or its members pursuant to this Agreement arising out of any action or omission part of the defaulting party or any of its agents, employees, contractors etc. and whether or not such action/omission amounts to a default under this Agreement.
- e. The failure to exercise or delay in exercising a right or remedy under this Agreement shall not constitute a waiver of the right or remedy or a waiver of any other rights or remedies.
- f. All clauses of this Agreement that by their very nature survive expiry shall so survive especially terms relating to post-termination and payment, equipment, subsidy etc.
- g. The Parties hereto shall dutifully perform all covenants of this Agreement in letter and spirit and shall otherwise act with due diligence and in good faith.
- h. Neither party may assign any of its rights or obligations under this Agreement in whole or in part without the prior consent of the other.



Signature
1/1/16

- IN WITNESS WHEREOF, the Parties hereto have signed on 1 Jan 2016

Through its authorized signatory



Joint Municipal Commissioner (SWM)

(PARTY OF THE FIRST PART)



For SWACH Pune Seva Sahakari Sanstha Maryadit

Through its authorized signatories

Smt. Suman Mariba More



Witnessed by:

बाबाबा
Smt. Baida Babu Gaikwad

(PARTY OF THE SECOND PART)



~~APARNA SUSARLA~~

~~ALKA~~
~~ALKA PAWANGADRAK~~

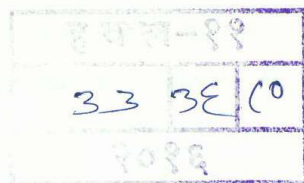
उपस्थित
गुरुवार
 १५/१२/२०१८

~~U.S. 123~~
~~5-2-1975~~

~~W. J. Smith~~
and F. G. Smith

Swing Petition

Page



34/69

The Micro-plan should detail out the activities and information listed below, but not limited to:

1. Work Plan and Maps – Ward wise for each pocket, kothi and prabhag

- i. Road, geographical and administrative Map
- ii. List and number of Households/ properties/ commercial establishments/ institutions/ other generators
- iii. Areas Covered by SWaCH members, PMC, other service providers, no service areas
- iv. Provision, maps, layouts and design of land/ space/ building for sorting sheds/ material recovery facilities, with minimum space for category-wise sorting and basic facilities for temporary storage, security, washing water and area, drinking water, electricity etc. and schedule of construction and hand-over to SWaCH.
- v. Parking areas for push-carts.
- vi. PMC Secondary Collection Routes, Timings, Details of relevant Sanitary Inspectors and Mukadams, Feeder Points, PMC waste containers etc.
- vii. Pockets of service by SWaCH, weekly offs of wastepickers in ward/ prabhag/kothi

2. Infrastructure, administration and operations offices, plans and layouts with minimum facilities (describe):

- a. Sorting Sheds: Designs, facilities and other requirements.
- b. Administration Office at Kothrud Kachra Depot – as per applicable PMC Rules.

3. Equipment requirements, specifications and acquisition and distribution procedure:

For each type of equipment

- a. Frequency
- b. Specifications/ Description
- c. Schedule, delivery points
- d. Push-cart maintenance plan and prabhag-wise schedule: annual/ regular maintenance schedule, requirement of additional push-carts as contingency/ replacements during maintenance.

4. Process flows for

- i. Consolidating and transitioning areas already covered by SWaCH members to new system

Signature
11/11/16

- ii. introduction of new service
- iii. withdrawal of PMC service and phasing in of SWaCH
- iv. identification of excluded areas

5. Roles and responsibilities of PMC and SWaCH field staff:

6. Phased Extension of Coverage of Primary Waste Collection: Prabhag -wise

7. Waste-Picker Members list:

8. PMC SWM / other staff list:

9. IEC Plan:

10. Training Plan:

11. Grievance Redressal process flow:

12. Accounts Maintenance

Signature
11/1/16



११-११		
३३	३४	१०
२०१६		



ANNEXURE B**I. MONTHLY REPORTING FORMAT****To be submitted by SWaCH before 7th working day of the following month**

Ad mini stra tive Ward	Elec tora l Ward (Pra bha g) Nu mb er	Elec tora l Ward (Pra bha g) Na me	Cor por ator Na me	Ward Pop ulation (From PM C Data a)	Total Num ber of HH (From PMC Data)	Nu mb er of SW aCH wor kers	Curr ent nu mb er of cart s	Total numb er of carts requir ed	Total Househ olds assigne d to SWaCH	Total Househ olds service d by SWaCH last month	Total House holds service d by SWaCH this month	Balanc e house holdst o be covere d by SWaC H	Sort ing She ds Giv en
------------------------------------	--	--	--------------------------------	--	--	--	--	---	---	--	--	---	---------------------------------------



Waste Quantification Report: Total Quantity Handled by SWaCH (Wet Waste and Dry Waste)

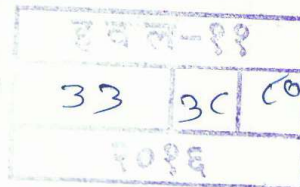
To be signed / Verified by:

On Behalf of SWaCH

Name and Designation

On Behalf of PMC

Name and Designation

**II. SLUM SUBSIDY REPORTING (MONTHLY)****To be submitted by SWaCH before 7th working day of the following month**

Month & Year							
Administrative Ward		Electoral Ward No.		Electoral Ward Name			
Slum Name		Declared / Undeclared		Total HHs		HHs served	
S. No.	Name of WP	Number of HHs Served	Slum Subsidy	Total Subsidy Due (with	Due Date of Payment	Bank A/c Details	

Signature
11/11/12

			Due for Quarter	previous pending)		

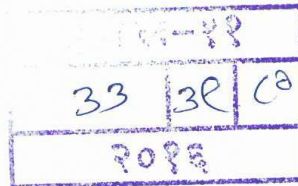
To be signed / Verified by:

On Behalf of SWaCH

Name and Designation

On Behalf of PMC

Name and Designation



III. EQUIPMENT INVENTORY STATUS & PUSH-CART MAINTENANCE (QUARTERLY)

To be submitted by SWaCH before 7th working day of the following quarter.

Admin istrati ve Ward	Electo ral Ward Numb er	Electo ral Ward Name	Push Cart No.	Push Cart User (SWaCH Member)	Maintena nce Amount Due for Quarter	Pending Amount (w/ interest)	Total Due	Due Date of Payme nt
--------------------------------	-------------------------------------	-------------------------------	---------------------	--	---	---------------------------------------	--------------	----------------------------------

To be signed / Verified by:

On Behalf of SWaCH

On Behalf of

PMC

Name and Designation

Name and

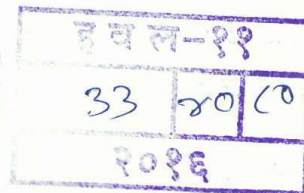
Designation

[Handwritten signature]
11/11/19

ANNEXURE CBUDGET AND EXPENDITURE

The Financial support provided by PMC will be spent by SWaCH for Operations and Maintenance, Training and Citizens' awareness, staff salary, coordination with PMC, coordination with ward offices, coordinating with municipal staff at the prabhag and kothi level, Awareness campaigns and training.

by-
11/1/16



ANNEXURE D: EQUIPMENT

I. TOTAL EQUIPMENT

Equipment	Quantity per member	Total Quantity	Frequency	Description
Push Carts with PMC , SWaCH Logos	1 per pair	3000 in first year and fourth year.	3 years	Design, Model, Specifics given by SWaCH to the vehicle depot
Buckets	8 per pair	48000	6 months	Samruddhi Buckets - 80 Ltr, Thickness, Colour
Apron	2 per person	12000	33 year	Design, Logos, Material, Sizes, Specific
Raincoat	1 per person	6000	2 year	Design, Logos, Material, Sizes, Specific
Chappal	1 per person	6000	1 year	Design, Material, Sizes
Coloured Scarves	2 per person	12000	1 year	Design, Material, Colour
Soap	24 per person	144000	1 year	Brand, Type, Size
Handgloves	2 per person	12000	1 year	Material, Size, Type
Masks	12 per person	72000	1 year	Design, Material
Sunglasses	1 per person	6000	2 years	Type
Mother Bags	12 per person	72000	1 year	Design, Logos, Material, Sizes, Specific

Note:

- The above requirements, description etc. are indicative and may be changed on an annual basis in keeping with the population and spatial growth of the city
- All designs and descriptions shall be mutually finalized and reviewed as part of the Micro-Plan.
- Updated property records will be provided by PMC to SWaCH on a yearly basis and the requirements for equipment may be changed accordingly.
- Due Date of Payment in lieu of equipment 60 days prior to date of delivery.
- SWaCH shall submit annual lists to PMC / batch requirement as per format below including for the first year of operation.

Signature
7/1/16

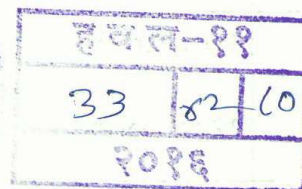
II. ANNUAL EQUIPMENT LIST / BATCH DESCRIPTION:

Type	Quantity per member	Members to be served	Total Quantity	Total Quantity with 15% contingency	Delivery Date(s)#
Push Carts with PMC and SWaCH Logo					
Buckets					
Apron					
Raincoat					
Chappal					
Coloured Scarves					
Hand gloves					
Sunglasses					
Mother Bags					



Delivery Details:

1. Dates of Separate batches
2. Point of Delivery:



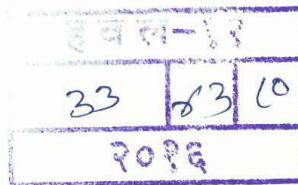
\$ PMC shall adhere to the following procedure for delivery and distribution of equipment to SWaCH / its members:

Sub. Cl.	Process Step	Scheduled Date
a.	Deliver equipment to point of delivery in each ward/ prabhag, as per micro plan, and notify SWaCH in writing of entire details of equipment available for delivery	atleast 7 days prior to due date of delivery as per Annexure D

Signature
11/11/14

b.	Actual distribution to SWaCH members	only 7 days after notification as per (a) above irrespective of due date of delivery.
----	--------------------------------------	---

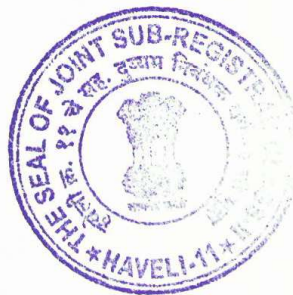
Butter
12/11



ANNEXURE E

Main Administrative Office of SWaCH:


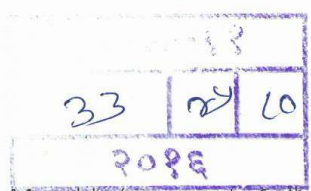
The Office building located within the Kothrud Kachra Depot, Paud Road, Pune - 411029.



ह. व. ल.-११		
33	४४	७०
२०१६		

ANNEXURE F

TASK LIST

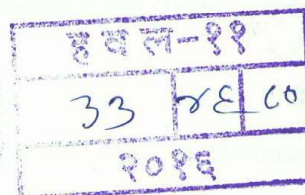
S. N o.	Task	Frequen cy	Documents	Date of Submission of Documents	Date of performance	PMC In-Charge
1	Bi-Annual Payment	Bi-annual - First Payment	Execution of Agreement	Execution of Agreement	Within 15 days of Execution of Agreement	Joint Comm., SWM
		Successiv e Bi-Annual Payments	  <p>Monthly (upto end of 5th month of previous half-year) and Quarterly Reports (upto end of first quarter of previous half-year) in Annexure B</p>	Within 7 working days of End of Fifth month and first quarter respectively of previous half year.	As per schedule in clause 10(h) or within 15 days of submission of documents whichever is later	Joint Comm., SWM
2	Equipment	First Year: As per Annexure D	Micro-Plan / schedule in Annexure D(II)	Within 60 days of execution of Agreement	As per schedule in Annexure D(II) and clause 10(j)	Joint Comm., SWM, HoD Vehicle Maintenance Department
		Successiv e Years: As per annually revised plan	Yearly schedule in format of Annexure D (II)	Finalised on or before end of third quarter of every year of operation for the next year of operation	As per schedule in Annexure D(II)	Jt. Comm., SWM, HoD Vehicle Maintenance Department
3	Annual Push Cart Maintenance Amount	Quarterly	Quarterly Inventory Reports.	Within 7 working days of end of each Quarter	Within 15 days of submission of Quarterly reports	Jt. Comm., SWM

Signature
11/11/24

4	Push-Cart Regular Maintenance	As per Maintenance schedule in Micro-Plan	Micro-Plan	Within 60 days of execution of Agreement	As per Maintenance Schedule in Micro-Plan	Asst. Mun. Comm.(Ward-wise), HoD Vehicle Maintenance Department
5	Slum Subsidy	Quarterly	Monthly Slum Coverage Reports for the entire quarter	Within 7 working days of end of each month	Within 15 days of submission of monthly reports for entire quarter	Jt. Comm., SWM
7	Sorting sheds	One-Time	As per Micro-Plan	Within 60 days of execution of Agreement	As per Micro-Plan	Jt. Comm., SWM Assistant Commissioners (Ward Officers)



Signature
11/11/16



ANNEXURE G – Standing Instructions

A. Standing Instructions for Waste-pickers

1. Waste-pickers attendance will be marked by PMC's Mukadam in-charge of the relevant kothi at 7:00 a.m. through SWaCH coordinators or such other time as may be finalized in the micro-plan.
2. Waste-pickers will only accept waste duly segregated into wet waste and dry waste at the agreed time from all households/ slums/ properties/ commercial establishments allotted to the waste-picker.
3. Waste-pickers will hand-over segregated waste to PMC 'ghantagadi' or other vehicle at feeder points agreed in the micro-plan.
4. Saleable recyclable waste will be sold by the waste-pickers to nearby scrap dealers
5. In case of absenteeism of waste-pickers, SWaCH coordinator will inform the relevant Mukadam or Sanitary Inspector of the PMC and make alternate arrangement in accordance with the terms of this Agreement.
6. Waste-pickers will maintain good behavior with citizens. Citizens refusing to pay user fees or duly segregate waste shall be brought to the notice of the PMC's Mukadam or Sanitary Inspector.
7. Waste pickers will maintain cleanliness at places of segregation. Bags containing segregated waste may only be stored at points designated in the micro-plan.
8. Waste-pickers will utilize the safety equipment provided by PMC at the time of work.
9. Equipment provided by PMC will be maintained properly and its status will be informed to SWaCH regularly.
10. Intoxication at work place will not be tolerated and any person found intoxicated during work will be immediately replaced.
11. Waste-pickers will maintain personal hygiene.

B. Standing Instructions to be issued to Mukadams and Sanitary Inspectors of PMC

1. Mark attendance for waste-pickers going to work every day.
2. Provide guidance to waste-pickers for working in the area allotted to them.
3. Co-ordinate with SWaCH coordinators for making alternate arrangements in case of absenteeism of waste-pickers.
4. Resolve day-to-day complaints and issues of waste-pickers by coordinating with citizens and taking necessary action, especially those relating to repair of push-carts, broken buckets, refusal to pay user fees by citizens, failure to segregate by citizens etc.
5. Organize and hold at least one monthly meeting of waste-pickers in an area to try and extend services to all households.

6. Plan and ensure that waste-pickers do not have to wait for more than 10 minutes at feeder points for delivery of waste to PMC vehicles under any circumstances. Ensure that PMC staff or contractors assist waste-pickers in delivery and transfer of waste to PMC vehicles at feeder points.
7. Maintain list of all waste-pickers and coordinators of SWaCH in electronic format and make the same available to SWaCH and PMC officers when necessary.
8. Deliver equipment provided by PMC to waste-pickers in their area and ensure all waste-pickers receive their equipment duly.
9. Contact and coordinate with Solid Waste Management Department, Central Stores Department, Vehicle Maintenance Department and relevant Ward Office for providing equipment to waste-pickers.
10. Guide waste-pickers to use safety equipment properly.
11. Provide guidance to waste-pickers regarding personal hygiene.
12. Inform SWaCH coordinators and Solid Waste Management Department regarding citizens complaints about bad behaviour of waste-pickers.
13. Ensure that contractors or third parties undertaking secondary waste-collection also adhere to the service norms regarding collection of waste from waste-pickers.



Signature
11/11/16



ANNEXURE H

I. Appointment of field staff:

SWaCH will appoint field staff as follows:

Sphere of Responsibility	SWaCH	PMC
City Level Operations	One Operations Manager.	Project Officer
Administrative Ward Level Operations	Ward Coordinator in-charge of Ward/s	Divisional Sanitary Inspector and Assistant Municipal Commissioners
Prabhag Level Operations	Prabhag Coordinator in-charge of Prabhag/s.	Sanitary Inspectors and Mukadams

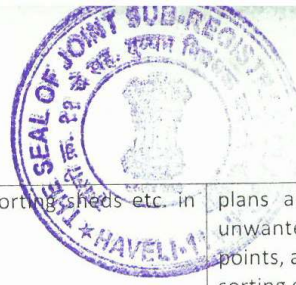
Note:

- SWaCH will appoint Prabhag Coordinators and Ward Coordinators in Prabhags and Wards within the area of operation.
- In case of exclusion of entire Prabhags/ Wards, such staff may be removed by SWaCH. Depending on requirement, SWaCH may allocate multiple Prabhag/ Ward to one coordinator or multiple coordinators to one Prabhag/ Ward.
- In case of exclusion of a particular Prabhag/ Ward, the financial support proportionate to such entire Prabhag / Ward may be removed.

II. Roles and Responsibilities of SWaCH and PMC field staff: The roles and responsibilities of PMC and SWaCH field staff at Prabhag and Administrative Ward levels are given below. Further details of responsibilities shall be detailed out in the Micro-Plan.

A. AT PRABHAG LEVEL

SWaCH Prabhag Coordinator	PMC Sanitary Inspectors
Have complete knowledge of the routes of each and every SWaCH waste picker member in his/her Prabhag	Provide all necessary data related to prabhag
Ensure all the SWaCH service users pay their user fees – Cheques/Cash/Coupons	Discuss with citizens regarding payment of user-fees. Report non-compliance for prabhag to ward level officers
Ensure waste segregation by the citizens; Report non-compliance to concerned PMC staff.	Ensure waste segregation by the citizens. Take action on information received from SWaCH. Report on level of segregation, non-compliance etc. to ward level officers
Data collection and reporting – as per the requirement	Verify data and reports submitted by SWaCH
Plan expansion of SWaCH work and mobilization of KKPKP members. Ensure phased withdrawal of PMC ghantagadis and replacement with SWaCH DTDC service as per micro-plan.	Jointly chalk out micro-plan for prabhag with SWaCH coordinators and coordinate for phased expansion of SWaCH services.
Ensure replacement for absent waste pickers	Provide information on absenteeism to SWaCH prabhag coordinator
Ensure regularity of service to the citizens in the Prabhag	Ensure regularity of service to citizens in Prabhag
Ensure regularity of secondary waste collection systems, set schedules, identify feeder points,	Decide and coordinate schedules for secondary waste collection vehicles in accordance with micro-



33 40 10

28/69

parking spaces for pushcarts, sorting sheds etc. in coordination with PMC	plans and routes of waste-pickers, collection of unwanted waste from sorting sheds, identify feeder points, allocate parking spaces for waste-pickers and sorting sheds.
Grievance redressal for waste pickers , citizens and other stakeholders	Grievance redressal for waste pickers , citizens and other stakeholders and SWaCH prabhag coordinators
Prabhag mapping (jointly with PMC) on paper and electronic – commercial, residential, slums, institutions, religious places, problem spots, sorting sheds etc	Work with and provide necessary information to SWaCH prabhag coordinators
Mapping of PMC infrastructure – Ghantagaadi routes, containers, dumping points, feeder points, kothi offices	Work with and provide necessary information to SWaCH prabhag coordinators
Ensure cleanliness and upkeep of the existing sorting sheds and peripheral areas	Ensure cleanliness and upkeep of the existing sorting sheds and peripheral areas
Ensure equipment to the waste pickers is distributed on time /as per requirement – ID cards, Aprons, Raincoats, Footwear, Handgloves, Masks etc. Prepare data for quarterly inventory report. Determine requirement for each year of operation.	Maintain inventory list of equipment and push carts provided to SWaCH members and update list regularly. Cross check and verify quarterly inventory report given by SWaCH.
Ensure waste pickers use all the safety gear and work equipment provided to them by PMC. Record and communicate requirement/ request for replacement/ contingency equipment etc. to PMC Staff	Ensure all safety gear is provided to waste-pickers and used by them. Provide scheduled/ additional/ contingency equipment as per agreement/ requirement. Ensure proper and timely delivery of equipment and push carts to waste pickers.
Prabhag maintenance and repair – coordinate with vehicle depot as and when needed *bills of pushcarts maintenance must be collected from members. Receipts to be verified by Coordinator	Coordinate with SWaCH waste pickers, prabhag coordinators and vehicle depot and adhere to schedule for maintenance, collection and delivery.
Address feedback received from the swachhta mitras and service users – hard copies/over email/ app	Identify SWachhta mitras, collect feedback and provide to SWaCH and senior officers
Ensure training of all SWaCH members as per training plan	Coordinate for training of SWaCH waste-picker members and PMC staff
Outreach – Citizen interaction; Attend meeting with Mohalla Committees, Prabhag Committees and other stakeholders as necessary; Organising V-Collect drives, Distributing outreach material; Conducting events with waste pickers and citizens	Assist in outreach and implementation of IEC plan, organize meetings with Mohalla committees, attend prabhag committees and other stakeholders.
SWaCH Members' care and concern – work and other.	Address issues/ complaints from SWaCH members, received directly or through SWaCH Prabhag coordinators
Liaison with concerned PMC staff	Liaison with SWaCH Prabhag Coordinators
Coordinate with PMC staff to increase diversion to recycling	Assist in maximum diversion towards recycling.
Schedule and attend Kothi/ prabhag level meetings with PMC SIs.	Schedule, organize and attend regular kothi/ prabhag level meetings with SWaCH coordinators and waste-pickers
Undertake work in accordance with Micro-Plan. Regularly review and suggest changes to micro-plan for prabhag.	Undertake work in accordance with Micro-Plan. Regularly review and suggest changes to micro-plan for prabhag.
Such other work as may be allocated by SWaCH	Such other work as may be allocated by PMC



11/11/16

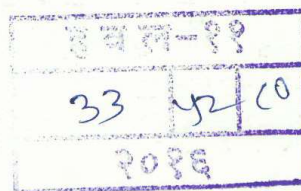
B. AT WARD LEVEL:

SWaCH Ward Coordinator Task List	Divisional Sanitary Inspector Task List
Must ensure all the routes in the ward are completely mapped; <ul style="list-style-type: none"> Member information Households Uncovered Pockets Other service providers. 	Monitor and supervise waste collection and waste management in all prabhags. Jointly chalk out the micro plan with SWaCH to ensure daily collection of waste.
Ensure all the SWaCH service user pay their user fees – Cheques/Cash/Coupons	Discuss with Citizens to ensure payment of user-fees as per agreed rates. Report non-compliance for ward to SWM department.
Ensure segregation by citizens.	Enforce Ensure waste segregation by the citizens. Take action on information received from SWaCH. Report on level of segregation, non-compliance etc. in ward.
<p>33 49 89</p> <p>2086</p> <p>DATE OF COLLECTION AND REPORTING – as per the requirement under the agreement</p> <p>Ensure deadlines are met by the prabhag coordinators</p> <p>Check and submit the final monthly and quarterly reports to the Ops Manager</p>	Verify data and reports submitted by SWaCH within timelines defined in Agreement and forward to relevant senior officers
<p>Set targets for expansion of SWaCH work within the ward and plan the expansion with prabhag coordinators</p> <p>Meet KKPKP representatives and karyakartas for mobilization of KKPKP members</p> <p>Work closely with PMC staff and plan expansion as per the jointly developed micro plan</p>	Jointly chalk out micro-plan for ward with SWaCH coordinators and coordinate for phased expansion.
Ensure replacement for absent waste pickers	Surprise inspections of attendance, dairies, houses and reports ; Address complaints by citizens on the spot
Ensure regularity of service to the citizens in the Prabhag	Ensure regularity of service to the citizens in the Ward
Ensure regularity of secondary waste collection systems in coordination with PMC staff	Ensure compliance with schedule for vehicles Verify proper ghantagadi routes, provide data to GPS software and ensure compliance with route maps
Coordinate with PMC to ensure regularity of secondary waste collection systems, set schedules, identify feeder points, parking spaces for pushcarts, sorting sheds etc. in coordination with PMC	Decide and coordinate schedules and micro-plan for secondary waste collection, sorting sheds, parking spaces etc. in entire ward.
Grievance redressal for waste pickers , citizens and other stakeholders	Grievance redressal for waste pickers , citizens and other stakeholders and SWaCH Ward coordinators
Ward mapping on paper and electronic – commercial, residential, slums, institutions, religious places, problem spots, sorting sheds etc	Work with and provide necessary information to SWaCH ward coordinators
Mapping of PMC infrastructure – Ghantagaadi routes, containers, dumping points, feeder points, kothi offices	Work with and provide necessary information to SWaCH ward coordinators
Ensure cleanliness and upkeep of the existing sorting sheds and peripheral areas	Monitor chronic spots, detect who dumps, when does dumping happen, guide SIs to resolve issues
Ensure equipment to the waste pickers is distributed on time /as per requirement – ID cards, Aprons,	Maintain inventory of equipment and push carts provided to SWaCH members and update list

Raincoats, Footwear , Handgloves, Masks etc. Collate data for quarterly inventory report. Determine requirement for each year of operation	regularly for entire ward. Cross check and verify quarterly inventory report given by SWaCH. Determine requirement for each year of operation
Ensure waste pickers use all the safety gear and work equipment provided to them. Collate requirements for ward	Ensure all safety gear is provided to waste-pickers and used by them. Supervise provision of scheduled/ additional/ contingency equipment as per agreement/ requirement. Supervise proper and timely delivery of equipment and push carts to waste pickers.
Pushcarts maintenance and repair – coordinate with vehicle depot as and when needed *bills of pushcarts maintenance must be kept	Coordinate with SWaCH ward coordinator and vehicle depot and adhere to schedule for maintenance, collection and delivery.
Address feedback received from the swachhta mitras and service users – hard copies/over email/ app	Maintain list of SWachhta mitras in ward
Ensure training of all SWaCH members and prabhag coordinators; Conduct trainings	Guide SIs Take weekly meetings of SIs and address their issues
Outreach – Citizen interaction; Meeting with Mohalla Committees; Organising V-Collect drives, distributing outreach material; Conducting events with waste pickers and citizens	Assist in outreach and implementation of IEC plan, organize meetings with Ward Officers and other stakeholders.
Plan exposure visits with schools, colleges, institutions, citizen groups, corporates, etc.	Assist in exposure visits
SWaCH Members' care and concern	Address issues/ complaints from SWaCH members, received directly or through SWaCH Ward coordinators
Liaison with SIs, DSIs and Ward officers	Liaison with SWaCH Ward coordinators
Attend Prabhag Samiti meeting with the kothi/ ward pratinidhis	Attend Prabhag Samiti meetings
Conflict resolution	Conflict resolution
Administrative monitoring of prabhag coordinators	Monitor work of SIs and Mukadams Supervise all SIs, Bigari, Mukadam
Undertake work in accordance with Micro-Plan. Regularly review and suggest changes to micro-plan for prabhag.	Undertake work in accordance with Micro-Plan. Regularly review and suggest changes to micro-plan for prabhag.
Such other work as may be allocated by SWaCH	Such other work as may be allocated by PMC



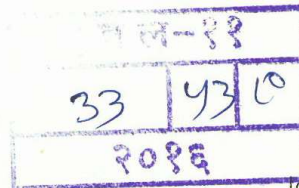
By:-
11/1/16



- CA: Chartered Accountant
- CSI: Chief Sanitary Inspector
- DSI: Divisional Sanitary Inspector
- DTDC: Door to Door Collection
- EPR: Extended Producer Responsibility
- GB: General Body of Pune Municipal Corporation
- GIS: Geographical Information Systems
- GRC: Grievance Redressal Coordinator
- HoD: Head of Department
- IEC: Information, Education and Communication
- KKPKP: Kagad Kach Patra Kashtakari Panchayat
- PMC: Pune Municipal Corporation
- MIS: Management & Information System
- M5W: Municipal Solid Waste
- SI: Sanitary Inspector
- SWM: Solid Waste Management
- UCD: Urban Community Development
- ULB: Urban Local Body



Through its authorized signatory



Joint Municipal Commissioner (SWM)

(PARTY OF THE FIRST PART)

Through its authorized signatories

Smt. Baida Babu Gaikwad

(PARTY OF THE SECOND PART)

Witnessed by:

Aparna:
(APARNA SUSARLA)

Ans.
ALKA PAWANGAR

Handwritten notes:

- Left Part 1
- Right Part 1
- 220 R.C.P.D.
- Pure H
- U.S. 13
- 23 Dec 1972
- Page 50 of 50
- 28000 664 - 28000
- 28000 664 - 28000



१२०८

महापालिका आयुक्त कार्यालय

पुणे महानगरपालिका

जा.क्र.:-मआ/घनकचरा/३०९

दिनांक :- 12 AUG 2015

मा. नगरसचिव

पुणे महानगरपालिका

यांजकडेस

विषय:- पुणे शहरातील घरोघरी निर्माण होणाऱ्या वर्गीकृत कचऱ्याचे संकलन करणेकामी

“स्वच्छ पुणे सेवा सहकारी संस्था मर्यादित” या अशासकिय संस्थेबरोबर सन २०१४-१५ ते पुढील पाच वर्षे करण्यकामी मा.स्थायी समिती मार्फत मा.मुख्य सभेची मान्यता मिळणेविषयी.

संदर्भ :- १. मा.मुख्य सभा ठ.क्र. ४७६ दि.२२/०२/२००७.

२. मा.मुख्य सभा ठ.क्र. १६२ दि.१८/०९/२००७.

३. महाराष्ट्र शासन पीएमसी ३००७/१८१९/प्र.३२४नवि२२/मंत्रालय मुंबई दि.०१/०४/२००८.

४. स्वच्छ सेवा सहकारी संस्थेबरोबर पुणे शहरात घरोघरी वर्गीकरण केलेल्या कच-याचे संकलन करण्याकरीता दि.१७/०६/२००८ रोजी केलेला करारनामा.

महोदय,

पुणे महानगरपालिका घनकचरा व्यवस्थापनाचे कामकाज मे.सर्वोच्च न्यायालयाच्या निर्देशानुसार पर्यावरण वनमंत्रालय, घनकचरा (व्यवस्थापन व हाताळणी) नियम २००० अन्वये शास्त्रोक्त पद्धतीने करणे बंधनकारक आहे. त्यानुसार पर्यावरण, स्वच्छता व सार्वजनिक आरोग्य अबाधित राखणे ही पुणे महानगरपालिकेची जबाबदारी आहे.

शास्त्रोक्त पद्धतीने घनकचऱ्याचे काम करणेसाठी पुणे महानगरपालिकेकडे यंत्रणा,कंत्राटी कामगारांच्या सेवेतील अडचणी, मनुष्यबळ, आर्थिक पाठबळ, तसेच नोकर भरतीवरील निर्बंध, भविष्यात महानगरपालिकेच्या कक्षेत समाविष्ट होणारी ३४ गावांची वाढ व नागरिकांचे बदलते राहणीमान, आर्थिक सुबत्ता यामुळे भविष्यात निर्माण होणारा कचरा या बाबींचा विचार केल्यास या अडचणीवर कायमचा तोडगा काढण्यासाठी घनकचरा व्यवस्थापनाचे काही टप्पे स्वयंसेवी संस्थांच्या सहभागातून करणे सोयीचे ठरणार आहे.

नागरी घनकचरा व्यवस्थापनातील सर्वात महत्वाचा प्राथमिक टप्पा म्हणजे वर्गीकृत कचरा योग्य प्रकारे संकलन करणे हा आहे. यामध्ये घराघरामधून निघणारा ओला व सुका कचरा संकलित करणे तसेच सार्वजनिक ठिकाणावरील झाडण कामातून निघणाऱ्या कचऱ्याचे संकलन याचा अंतर्भाव होतो. सध्या सार्वजनिक ठिकाणाचे रस्ते स्वच्छ करून कचरा संकलनाचे काम पुणे महानगरपालिकेकडील कर्मचाऱ्यांकडून केले जाते. पुणे महानगरपालिकेच्या कर्मचाऱ्यांकडून घरोघरी जाऊन कचरा गोळा केला जात नाही. सार्वजनिक ठिकाणाचे रस्ते झाडणकाम इत्यादी सारखी दैनंदिन स्वच्छता मनपा कर्मचाऱ्यांमार्फत करण्यात येते. पुणे महानगरपालिकेच्या कर्मचा-यांकडून घरोघरी जावून कचरा गोळा केला जात नाही. घनकचरा (व्यवस्थापन व हाताळणी) नियम २००० नुसार नागरीकांनी ओला व सुका कचरा वेगवेगळा करून देणे ही नागरीकांची जबाबदारी आहे. पुणे महानगरपालिकेने नागरिकांनी दोन वेगवेगळ्या कंटेनरमध्ये कचरा टाकावा यासाठी दोन कंटेनर ठेवले होते, पण दोन्ही ठिकाणी मिश्रीत कचरा येत असल्याचे निदर्शनास आले. तसेच सार्वजनिक कचरा कंटेनरवर २४ तास नियंत्रण ठेवण्यास मर्यादा असल्याने सदर योजना कार्यक्षमतेने पार पाडू शकत नाही. त्यामुळे घरोघरी जावून कचरा गोळा केल्यास कंटेनर कमी होतील व पुणे मनपा मार्फत स्वच्छता दूत/कचरा वेचक यांचेकडून कचरा जमा करण्यात येईल व कंटेनरमुक्त शहर करणे शक्य होणार आहे. काही ठिकाणी कचरा वेचक/स्वच्छता दूत घरोघरी जावून कचरा गोळा करणार असल्याने त्यांचेसाठी ठराविक वेळ २-३ तास कंटेनर ठेवून कचरा रॅम्प पर्यंत कचरा नेणेसाठी नियोजन करण्यात आले आहे.

पुणे शहरात घरोघरी वर्गीकरण केलेल्या कचऱ्याचे संकलन करणेसाठी कचरा गोळा करणाऱ्या व्यक्तींनी संघटीत होऊन त्यांची एक सेवा सहकारी संस्था स्थापन करणेस व या सहकारी संस्थेस आर्थिक मदत करणेबाबत मा.मुख्य सभेने संदर्भ क्र. १ ठ.क्र. ४७६ दि.२२/०२/२००७ रोजी पारित केला आहे मा. मुख्य सभेची मान्यता

मिळालेनंतर स्वच्छ सेवा सहकारी संस्थेची स्थापना दि.१४/०८/२००७ रोजी करण्यात आली. सदर संस्थेची संपूर्ण मालकी कचरावेचकांची असून सर्व सभासद कचरा वेचक आहेत. त्या अनुषंगाने पुणे शहरात कचरा गोळा करणाऱ्या व्यक्तींची स्वच्छ सेवा सहकारी संस्था मर्यादित पुणे. या संस्थेची नोंदणी केलेली आहे. पुणे महानगरपालिका मुख्य सभेने माहे जूलै च्या कार्यपत्रिकेवरील विषय क्र.११२ दि.२८/०९/२००७ अन्वये संदर्भ क्र.२ ठ.क्र.४७६ दि.२२/०२/२००७ दमरी दाखल करण्याचा ठ.क्र.१६२ दि.२८/०९/२००७ पारित केला होता. सदर ठराव मुंबई प्रांतिक महानगरपालिका अधिनियम १९४९ च्या कलम ४५१ अन्वये प्राप्त अधिकारात शासन निर्णय क्र.पीएमसी ३००७/१८१९/प्र.क्र.३२४/नवि-२२, मंत्रालय मुंबई दि.०१/४/२००८ नुसार संदर्भ क्र. ३ ने विखंडीत करण्यात आला. या शासन निर्णयानुसार कचरा संकलनाचे काम स्वच्छ संस्थेमार्फत पुणे महानगरपालिका स्थायी समिती ठ.क्र.१२५४ दि.२६/१०/२००६ तसेच मा.मुख्य सभा ठ.क्र.१६२ दि.२८/०९/२००७ अन्वये केले जाते. संदर्भ क्र. ४ अन्वये पुणे मनपा व स्वच्छ सहकारी संस्था यांचे मध्ये पाच वर्षे मुदतीचा करार करण्यात आला यामध्ये पुढील बाबींच्या खर्चाचा समावेश करण्यात आला.

- देखरेख व व्यवस्थापन
- प्रशिक्षण व नागरिकांमधील जनजागृतीचा खर्च
- कचरावेचकांकरीता संकलन सामग्री व सुरक्षा साधने
- स्वच्छ सभासदांकरीता कल्याणकारी लाभ
- झोपडपट्टीतील कचरा उचलण्याकरीता घरांरी दरमहा र.रु.५/- सबसिडी

सध्या शहराच्या विविध भागांमध्ये एकूण २,३०० कचरावेचक घोघरी कचरा गोळा करण्याचे काम करीत असून त्यांचेमार्फत सुमारे ४,०८,००० मिळकतीमधून कचरा संकलनाचे काम करण्यात येत आहे. या संस्थेचे सध्या ७६ प्रभागातील एकूण १३२ कोठ्यांमध्ये काम सुरु आहे.

या कामकाजावर नियंत्रण ठेवणेकरीता एकूण ७१ सुपरवायझर्स व ११ वॉर्ड समन्वयक इतर कार्यकर्त्या सदस्य माहे सप्टेंबर २०१३ पर्यंत कार्यरत होते. सध्या यापैकी वॉर्ड समन्वयक कार्यरत आहेत. स्वच्छ संस्थेचे कार्यालय स्थापन करणेकरीता पुणे महानगरपालिकेने पौड रॅम्प येथे कार्यालय उपलब्ध करून दिले असून या कार्यालयामार्फत दैनंदिन कामावर देखरेख करणे, अर्थव्यवस्थापन, नागरीकांच्या तक्रारी सोडविणे, दैनिक हजेरी व कामकाजाच्या नोंदी करणे, बैठकींचे नियोजन व कचरा वर्गीकरणाच्या कामाचा प्रसार करणे इत्यादी कामे करण्यात येत आहे. (परिशिष्ट १)

मा. मुख्य सभा यांनी पारित केलेल्या ठरावानुसार स्वच्छ संस्थेस प्रथम वर्षी र.रु.२,३३,६०,०००/- व द्वितीय, तृतीय, चतुर्थ व पाचव्या वर्षी, प्रति वर्षी र.रु.१,६४,००,०००/- असे एकूण र. रु. ८,८९,६०,०००/- इतकी रक्कम सेवकाचे मानधन, जनजागृती, प्रशिक्षण, कार्यालयीन खर्च इत्यादी बाबींसाठी देण्याचे मान्य केले होते. ही रक्कम पुर्ण शहरात कचरा संकलन व्यवस्था विकसित करणे/राबविणेसाठी देय होती. ज्या पटीत स्वच्छ संस्थेकडून घोघरी कचरा संकलनाचे काम झाले त्यानुसार त्यांना पाच वर्षात र.रु. ४,५९,३८,१६० इतकी रक्कम अदा करण्यात आली आहे त्याचा तपशील (परिशिष्ट २) मध्ये दिलेला आहेत तसेच झोपडपट्टी भागात प्रति झोपडी पुणे मनपा तर्फे र.रु. ५/- इतकी रक्कम व संबंधित झोपडपट्टीधारकास र.रु. ५/- इतका आकार लावण्याचे ठरले होते. परंतु झोपडपट्टी भागात १००% अंमलबजावणी झालेली नसल्याने ही रक्कम अदा करण्यात आलेली नाही.

पुणे महानगरपालिकेच्या पुढाकाराने व सहकार्याने व स्थापन झालेली स्वच्छ (solid waste collection & handling) ही संस्था अस्तित्वात आली. स्वच्छ ही कचरा वेचक व अन्य शहरी गरीबांची संपूर्ण मालकी असलेली भारतातील पहिली सहकारी संस्था आहे.

घोघरी कचरा संकलन व्यवस्थेमुळे पुणे मनपास पुढील प्रमाणे लाभ झालेला आहे.

- पुणे मनपाच्या कचरा वाहतुकीसाठी दैनंदिन होणा-या खर्चामध्ये बचत
- घोघरी कचरा उचलण्याच्या कंत्राटामध्ये होणारी बचत, कचरा प्रक्रिया साठी होणा-या खर्चामध्ये बचत, भारतातील सर्वात स्वस्त कचरा संकलन सेवा
- देशातील सर्वाधिक कचरा पुनःचक्रीकरणाचे प्रमाण असलेल्या शहरांपैकी एक
- सदर व्यसस्था कचरा वर्गीकरणातून फायदा मिळत असलेल्या व्यक्तीस कचरा वर्गीकरणाची जबाबदारी असलेल्या व्यक्तींच्या दारापर्यंत पोहोचवित असल्याने कचरा वर्गीकरणाच्या प्रक्रियेस पुष्टी.

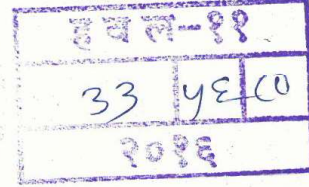
- पुणे शहरातील कचरा संकलन कंटेनर कमी झाल्याने सार्वजनिक ठिकाणी तो परिसर स्वच्छ राहण्यास मदत.

तसेच स्वच्छ सेवा वापरणा-या पुणेकर नागरिकांना मिळणारे लाभ पुढीलप्रमाणे.

- पुणे शहरातील नागरिकांना घरोघरी कचरा उचलण्याची वाजवी दरात सेवा.
- सेवा ग्राहकांना सेवेचे थेट उत्तरदायित्व.
- कार्यक्षम तक्रार निवारण सेवा.

स्वच्छ सभासद/कचरा वेचक यांना मिळणारे लाभ पुढीलप्रमाणे

- कामास सन्मान व कामगार म्हणून ओळख
- कचरावेचकांच्या उपजिवीकेचे संरक्षण व त्यात सुधारणा
- शहरी गरिबांकरीता रोजगाराच्या संधीची निर्मिती
- कामाचे नियमित तास
- नियमित रोजगार
- कचरा संकलनाकरिता आवश्यक सामग्री व सुरक्षा साधनांची उपलब्धता



याव्यतिरिक्त पुणे शहरातील नागरिकांना मिळणारे पर्यावरणपुरक लाभ.

पुणे महानगरपालिकेमार्फत स्वच्छ सहकारी सेवा संस्थेला कचरा गोळा करण्यासाठी लागणारी सामग्री उदा. सायकल, रिक्षा, बकेट, विल बॅरो इत्यादी सर्व सभासदांना आरोग्य विमा सुविधा, कचरा विभाजनासाठी १५ ठिकाणी सॉर्टिंग शेड्स साठी जागा, १ ठिकाणी दुकानासाठी जागा, गणवेश व सुरक्षा प्रावरणे इत्यादी सुविधा देण्यात आलेल्या आहेत. याचा तपशील (परिशिष्ट ३) मध्ये दिलेला आहे.



मा. मुख्य सभा संदर्भ १ व २ अनुसार स्वच्छ संस्थेची कार्यक्षमता संपूर्ण शहरामध्ये राबविण्याची संकल्पना होती परंतु संपूर्ण शहरात सेवेचा विस्तार करण्यामध्ये काही प्रश्न व आव्हाने पुढीलप्रमाणे.

- पुणे मनपाच्या काही भागांमध्ये नागरिकांना दारोदार कचरा उचलण्याची सेवा घंटाट्रकद्वारे व अन्य सेवा पुरवठादारामार्फत कचरा उचलण्याची सेवा मोफत मिळत आहे.
- कचरा संकलनाचे स्पष्ट, ठाम व सुसंगत धोरण व उपनियमाच्या आभावामुळे निर्माण होणारे प्रश्न.
- प्राथमिक कचरा संकलन प्रक्रियेमध्ये पुणे मनपा, स्वच्छ व नागरिक यांच्या भुमिका व जबाबदा-या सुस्पष्ट होणे आवश्यक आहे.
- सर्वच नागरिक सेवाशुल्क देतात असे नाही. तसेच त्यांना उपलब्ध असलेली पर्यायी व्यवस्था यामुळे स्वच्छ संस्थेकडे कचरा संकलन देण्यास नकार.
- सेवाशुल्क हे कचरा वेचक व संबंधित नागरिक अथवा सोसायटी यामध्येच तोंडी/लेखी करार असल्याने सेवाशुल्क मागणीमध्ये समानता नाही. तसेच सेवाशुल्क वसुली ८०% होत असल्याने कचरा वेचकाकडून सेवा देण्यामध्ये येणा-या अडचणी.
- पुणे मनपाच्या घंटागाडीमार्फत दुय्यम कचरा संकलन व्यवस्थेच्या वेळा व फिडर पॉइंटवर कचरा वेचकास पोहोचण्यास लागणारा वेळ यामध्ये समन्वयाचा अभाव.
- कचरा सॉर्टिंग शेड साठी जागेअभावी आवश्यक तेवढी सॉर्टिंग शेड उभारण्यास येणा-या अडचणी.
- कचरा वेचकाकडून वर्गीकृत केलेल्या सुक्या कच-यामधून ३० ते ४०% सुका कच-यास रिसायकलिंग इंडस्ट्रिज कडून मागणी/खरेदी होत नसल्याने सदरहू कचरा मनपाच्या कचरा व्यवस्थापन यंत्रणेमध्ये येतो, यामुळे कचरा वेचकाचे वेळ व श्रम वाया जातात व त्यांना आर्थिक मोबदलाही मिळत नाही.

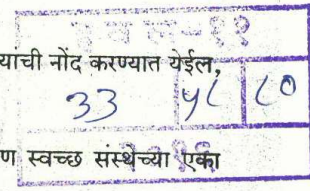
वरील सर्व बाबींचा विचार करता व मागील पाच वर्षांतील अनुभव लक्षात घेता पुणे मनपा व स्वच्छ संस्था यांनी पुणेकर नागरिकांसाठी राबविलेले पी.पी.पी. मॉडेल (public private partnership) देश पातळीवर व आंतरराष्ट्रीय पातळीवर नोंद घेतलेली आहे. २००८ मध्ये झालेल्या करारानुसार हे मॉडेल पाच वर्षांनंतर स्वयंपूर्ण होईल व संपूर्ण शहरभर याची कार्यक्षमता असेल असे त्यावेळी प्रस्तावित करण्यात आले होते परंतु वरील प्रश्न व आव्हानांमुळे हे मॉडेल स्वयंपूर्ण होवू शकले नाही ही वस्तुस्थिती आहे.

पुणे शहरातील कचरा निर्मिती ज्या प्रमाणात वाढ होत आहे त्यासाठी १००% कचरा संकलन यंत्रणा कार्यान्वित करणे व त्याची अंमलबजावणी करणेसाठी प्रस्तावित नियोजन.

१. कचरा संकलनात नेमकेपणा आणणे : १५० ते ४०० घरांची पॉकेट्स निश्चित करणे व राखणे, कचरा गळती रोखणे
२. माहिती निर्मिती व संकलन : कचरा संकलनाच्या कामाच्या विस्तारासंबंधीचे मासिक व त्रैमासिक अहवाल, संकलित पुनर्निर्मितीयोग्य कचऱ्याची वजने, एकूण जैविक कचरा संकलन व अंतर्गत पद्धतीने विल्हेवाट लावलेल्या एकूण कचऱ्याचे प्रमाण.
३. नागरीक संपर्क : सेवेतील सर्व अडचणी सोडविल्या गेल्याची नागरीक संपर्कातून खात्री करून घेणे
४. बाह्य संपर्क : ई कचरा, झाडपाल्याचा कचरा बारीक करून टाकणे, खत निर्मिती, व्ही कलेक्ट, कपड्यांचा पुनर्वापर, निर्माल्य या विषयांवर जनजागृती करिता सभा, चर्चासत्रे, जाहीर कार्यक्रम घेणे
५. संपर्क साहित्य: हस्तपत्रके, पोस्टर्स, चित्रफिती, पॉवर पॉइंट प्रेझेंटेशन्स तयार करणे व त्यांचा प्रसार करणे
६. पुणे महानगरपालिकेशी समन्वय: दुय्यम कचरा संकलन व्यवस्थेशी समन्वय राखण्याकरिता नियोजित वेळापत्रकानुसार, महानगरपालिकेच्या वॉर्ड, प्रभाग व केंद्रिय प्रशासकीय पातळीवर दररोज, साप्ताहिक किंवा मासिक बैठका घेणे
७. कचरावेचकांशी संपर्क : कचरावेचकांच्या संपर्कात राहणे, साप्ताहिक, मासिक, त्रैमासिक बैठकांचे आयोजन करणे, कल्याणकारी लाभ त्यांना उपलब्ध करून देणे.
८. प्रशिक्षण : जैविक कचरा प्रक्रिया, सॅनिटरी कचऱ्याची विल्हेवाट, कचऱ्याची सुरक्षित हाताळणी, ई कचरा या सारख्या विषयांवर प्रशिक्षणांचे आयोजन करणे
९. समस्या निवारण : गैरहजेरी, सेवाविषयक तक्रारी, दुय्यम कचरा संकलन व्यवस्थेशी समन्वय व पाठपुरावा यासारख्या बाबी हाताळणे
१०. प्रतिसाद व सनियंत्रण : एसएमएस, ईमेल, कागदोपत्री मिळालेल्या प्रतिसादांची पद्धतशीर नोंद ठेवणे
११. अहवाल व नोंदी ठेवणे : सेवाविस्ताराची नोंद, पॉकेट्स, भाग, वॉर्ड, प्रभाग, घरटी निहाय, ठरवून दिलेल्या प्रारूपानुसार ठेवणे
१२. पालनातील कसुरीची दखल घेणे : सेवा अजिबात सुरु नसलेल्या मिळकतीची यादी करून ती माहिती पुणे महानगरपालिकेस कारवाईकरिता सादर करणे
१३. सर्व कचरावेचकांकरिता कल्याणकारी लाभ स्थायी समितीसमोर सादर केलेल्या दस्तावेजाप्रमाणे निराळे देण्यात यावेत
१४. करारातील सूचि व वेळापत्रकाप्रमाणे पुणे महानगरपालिकेने साधनसामग्री पुरविली पाहिजे, ज्यामध्ये १५% अतिरिक्त तरतूद तातडीची गरज भागविण्याकरिता असेल. वेळापत्रकानुसार साहित्य पुरविण्यामध्ये महानगरपालिकेने दिरंगाई केल्यास त्यांनी साहित्याचा खर्च थेट स्वच्छला अदा करावा.
१५. निधी शक्यतो आगाऊ पद्धतीने देय करावा ज्यामुळे कामकाज सुरळीतपणे चालू राहू शकेल
१६. स्वच्छ ची सेवा सुरु असलेल्या ठिकाणांमध्ये पुणे महानगरपालिकेने स्वतः द्वारे किंवा अन्य कोणत्याही संस्था/ व्यक्तीद्वारे समांतर सेवा पुरवू नये.
१७. पॉकेट्स ची निर्मिती : भागाच्या प्रकारानुसार (झोपडवस्ती, चाळ, पेठा, सोसायटी, व्यावसायिक, इ.) १५० ते ४०० मिळकतींची पॉकेट्स ठरवून घेणे.
१८. माहिती पडताळणी व देखभाल : प्राथमिक सर्वेक्षण, पुणे महानगरपालिकेकडील माहिती संकलित करणे
१९. चालू व्यवस्थेची पडताळणी : चालू असलेल्या व्यवस्थेची तसेच त्यातील प्रश्न, खर्च, त्रुटी याविषयीची माहिती नागरीक संपर्कामधून करून घेणे
२०. कचरावेचकांची नियुक्ती : कचरावेचक निवडणे, त्यांच्या बैठका घेणे, कामाची माहिती देणे व त्या त्या पॉकेट्सकरिता कचरावेचक नियुक्त करणे
२१. नागरीक, कचरावेचक व महानगरपालिका कर्मचाऱ्यांचे प्रशिक्षण: नवीन पद्धत, त्यातील नियम व अटी, खर्च, व्यवस्था, प्रतिसादाचे तंत्र या सर्वांविषयी स्पष्टीकरण देणे
२२. पाठपुरावा: पहिल्या आठवड्यात दररोज भेटी, पहिल्या महिन्यात साप्ताहिक भेटी, त्रैमासिकात मासिक भेटी, व एका वर्षामध्ये त्रैमासिक भेटी

असलेल्या भागातील कामाची जबाबदारी सहकारी संस्थेस सोपवावी. ज्या भागात कामाची गरज आहे, परंतु सध्या लोक काम करीत नाही, त्या ठिकाणी वर्तमानपत्रात जाहीर आवाहन करून ज्या व्यक्तींना या उपक्रमात सहभागी व्हावयाचे आहे, त्यांना आवाहन करण्यात यावे व आलेल्या अर्जातून लोकांची निवड करावी. दारिद्र्य रेषेखालील लोकांना प्राधान्य देण्यात यावे. या सर्व निवडलेल्या लोकांना सहकारी संस्थेचे सभासदत्व देण्यात यावे.

- २ क्षेत्रिय कार्यालयाच्या संख्येनुसार सहकारी संस्थेच्या शाखा स्थापन करण्यात येतील. या शाखेसाठी क्षेत्रिय कार्यालयाच्या पातळीवर काम करणा-या व सहभागी नागरीक करणा-या संस्था, पुणे महानगरपालिकेचे विभागीय आरोग्य निरीक्षक, क्षेत्रिय वैद्यकीय अधिकारी, महापालिका सहाय्यक आयुक्त यांची एक सल्लागार व समन्वय समिती राहिल व ती प्रस्तावित संस्थेच्या शाखेला सहकार्य, समन्वय, मार्गदर्शन करेल.
- ३ प्रत्येक प्रभागासाठी १ या प्रमाणे प्रभाग टिम स्थापन करण्यात येईल व या प्रत्येक प्रभाग टिमवर एक सुपरवायझर असेल. कचरा गोळा करणा-या जोडीकडे १५०-४०० घरातील/काही दुकानासह वर्गीकरण केलेला कचरा गोळा करण्याची जबाबदारी सोपविण्यात येईल. प्रभाग टिमला मदत व समन्वय करण्यासाठी स्थानिक सहभागी नागरी संस्था, आरोग्य खात्याचे सॅनिटेशन विभागाचे प्रतिनिधी, स्थानिक नगरसेवक यांची एक सल्लागार समिती असेल.
- ४ या उपक्रमात सहभागी होणा-या गृहचरणा, संस्था अपार्टमेंट, वाडे, गल्ली यांची नोंद करण्यात येईल. ते संबंधित प्रभाग टिमशी संलग्न करण्यात येईल.
- ५ एका क्षेत्रिय कार्यालयाच्या कार्यक्षेत्रात येणा-या सर्व प्रभाग टिमचे नियंत्रण स्वच्छ संस्थेच्या एका क्षेत्रिय समन्वयकाकडे सोपविण्यात येईल.
- ६ मध्यवर्ती सहकारी संस्था कार्यालयाकडून कार्यालयाचे दैनंदिन कामकाज, हिशोब, समन्वयक माहिती संकलन, कामाचे प्रशासकीय कामकाज, नागरीकांच्या कामातील अडचणी/तक्रारीचे निराकरण, प्रशिक्षण इ. कामे करण्यात येतील.
- ७ नागरीक व व्यावसायिक यांनी (अपायकारक कचरा वगळून) कचरा वर्गीकरण कमीत कमी २ प्रकारे म्हणजे ओला व सुका कचरा वर्गीकरण करून तो वेगवेगळा साठविणे आवश्यक आहे.
- ८ असा वर्गीकरण केलेला कचरा १५०-४०० घरांसाठी १ जोडी (२ व्यक्ती) या यंत्रणेमार्फत संकलित करण्यात येईल.
- ९ ई-कचरा, घरगुती अपायकारक व बायोमेडिकल कचरा स्वच्छ संस्थेमार्फत ज्यादा दर लावून उचलण्यात येईल किंवा असा कचरा नागरीकांनी पुणे मनपाने निश्चित केलेल्या जागेवर स्वतः नेवून टाकणे आवश्यक आहे.
- १० उद्यान व तसेच बांधकाम साहित्य, राडारोडा हा प्रस्तावित संस्थेकडून उचलला जाणार नाही. पुणे महानगरपालिका आठवडयातून किंवा महिन्यातून अशा प्रकारचा कचरा उचलण्यासाठी दिवस निश्चित करेल व पुणे मनपा तर्फे हा राडारोडा उचलण्यात येईल.
- ११ पुर्नवापर करता येणा-या कच-यांचे वर्गीकरणासाठी लागणारे केंद्रे भौगोलिकता व लोकसंख्येची घनता लक्षात घेवून उपलब्ध करून देईल. मात्र शक्यतो एका कोठीसाठी १ केंद्रे उपलब्ध करून देण्याचा प्रयत्न पुणे मनपा करेल.
- १२ स्वच्छ संस्थेच्या सभासदामार्फत गोळा करण्यात आलेला ओला कचरा हा पुणे मनपाने निर्धारित केलेल्या ठिकाणाहून निश्चित केलेल्या वेळेप्रमाणे पुणे मनपा स्वतःच्या यंत्रणेमार्फत उचलण्यात येईल.
- १३ व्यापारी दुकाने, ऑफिस यांचा कचरा संस्थेमार्फत उचलण्यात येईल व त्यासाठी निर्धारित दराने -संबंधित व्यक्ति मोबदला स्वच्छ संस्थेला अदा करेल. मात्र ज्या भागात व्यापारी दुकाने /ऑफिस जास्त आहे त्याठिकाणी त्या व्यापारी संघटना बरोबर चर्चा करून कचरा उचलण्याची स्वतंत्र व्यवस्था व त्याचे नियम, दर ठरविण्यात येतील.



१४ मोठ्या प्रमाणात ओला कचरा उत्पन्न करणारे उदा.हॉटेल, मंगल कार्यालये इ.यांचा कचरा उचलण्याचा समावेश वरील यंत्रणेत नाही. या करीता पुणे मनपा स्वतंत्र व्यवस्था करेल.

१५ एका प्रभागाच्या क्षेत्रात येणा-या सहकारी गृहचरणा संस्था, नागरी संघटना, सहकारी संस्था इ.यांचा एकत्रीत एक करार करण्यात येईल व या करारात कचरा उचलण्याची पद्धत, त्यासाठी द्यावे लागणारे शुल्क याबाबतचा तपशिल असेल.

१६ या सर्व प्रक्रियेत नागरीक, कचरा उचलण्यासाठी सहकारी संस्था व पुणे मनपा यांची जबाबदारी निश्चित करण्यात आली असून, जबाबदारीनुसार जर काम पार पाडले नाही तर त्यासाठी संबंधितांना जबाबदार धरण्यात येईल. उदा.कचरा वर्गीकरण केला नाही तर नागरीकांना, कचरा निर्धारित ठिकाणी सहकारी संस्थेने पोहचविला नाही तर स्वच्छ संस्थेला, निर्धारित केलेल्या ठिकाणाहून व निर्धारित वेळेत म्हणजे २४ तासात कच-याची वाहतूक केली नाही तर पुणे मनपाच्या संबंधीत अधिका-याला जबाबदार धरण्यात येईल व कार्यवाही करणेत येईल.

१७ पुणे महानगरपालिकेतर्फे स्वच्छ व इतर प्रस्तावित सहकारी संस्थेच्या सभासदांना आवश्यक ते साहित्य हातगाड्या देवभाल दुरुस्ती खर्च, धुनिफार्मस, संरक्षक हातमौजे, विमासंरक्षण इ. अत्यावश्यक साहित्य/सुविधा पुरविण्यात येईल.

१८ अ) वर्गीकरण केलेला कचरा गोळा करण्यासाठी प्रत्येक घरापाठीमागे रु.५०/- द.म. इतके शुल्क प्रस्तावित सहकारी संस्थेमार्फत नागरीकांकडून आकारण्यात येईल व यामध्ये महागाईच्या अनुषंगाने प्रतिवर्षी रु.५/- इतकी वाढ करण्यात येईल.

ब) झोपडपट्टीमध्ये प्रति झोपडी रु.३० प्रति महिना व रु.५/- प्रति वर्षी वाढ करण्यात येईल.

तसेच प्रत्येक कचरावेचकास प्रति झोपडी प्रति महिना रु.१०/- प्रोत्साहन भत्ता म्हणून दिले जाईल.

क) व्यावसायिकांकडून निर्माण होणा-या कच-याचे संकलन करणेसाठी दरमहा रु.१००/- व प्रतिवर्षी रु.१०/- वाढ करण्यात येईल.

१९ स्वच्छ सहकारी संस्थेच्या कचरा वेचकाने विहीत दरापेक्षा जास्त दराने कचरा वेचक शुल्क घेतल्यास नागरिक/व्यावसायिकांची अडवणूक केल्यास वा कोणत्याही मागने कचरा वेचण्यामध्ये अडथळा निर्माण केल्यास अशा कचरा वेचकास चौकशी अंती काढून टाकण्याचा अधिकार मा. महापालिका आयुक्त यांना राहिल.

२० एखादा कचरा वेचक काही अपरिहार्य कारणास्तव कामावर येवू शकत नसल्यास स्वच्छ संस्थेने पर्यायी व्यवस्था करून संबंधित मोक्यादम व आरोग्य निरीक्षकांना लगेच कळवावयाचे आहे.

२१ कचरा वेचण कामाच्या सोयीकरीता संबंधित मोक्यादम व आरोग्य निरीक्षक यांच्या मदतीने १५० ते ४०० घरे/झोपड्या/सदनिका/व्यावसायिक आस्थापना यांचा गट करून एका जोडीस कचरा वेचण्याचे काम दिले जाईल. गटामधील कोणतेही घर या सेवेपासून वंचित राहणार नाही याची जबाबदारी स्वच्छ संस्थेवर राहिल.

२२ शहरातील प्रत्येक प्रभागातील सर्व घरे/झोपड्या/सदनिका/व्यावसायिक आस्थापना यांना सदर सेवा पुरविण्याबाबतचे नियोजन संस्थेने संबंधित मोक्यादम व आरोग्य निरीक्षक यांच्या मदतीने करावयाचे आहे.

२३ स्वच्छतेसंबंधी हेल्ललाईन नंबर वर प्राप्त होणा-या तक्रारींचे निराकरण स्वच्छ संस्थेने करावयाचे असून त्याबाबत संबंधित मोक्यादम व आरोग्य निरीक्षक यांना कळवावयाचे आहे.

२४ केंद्र शासनाची 'स्वच्छ भारत योजना' व राज्य शासनाची 'स्वच्छ महाराष्ट्र योजना' या दोन्ही योजनांतर्गत केंद्र व राज्य शासनाकडून घोषणी कचरा गोळा करणेसंदर्भात वेळोवेळी प्राप्त होणा-या मार्गदर्शनानुसार सदर योजनेमध्ये बदल करण्याचा अधिकार मा. महापालिका आयुक्त यांना राहिल. याबाबत स्वच्छ संस्थेने संपूर्ण सहकार्य करावयाचे आहे.

२५ पुर्नवापर करण्यासारखा जो कचरा असेल त्यावर संबंधित कचरा गोळा करणा-या व्यक्तीचा हक्क असेल व ती व्यक्ती तो कचरा विकू शकेल.

२६ सर्व यश प्रामुख्याने स्वच्छ सहकारी संस्थेने सक्षमपणे चालण्यावर अवलंबून असल्यामुळे सदरची संस्था परिणामकारक काम करण्यासाठी कचरा हाताळणे, वर्गीकरण त्याचा पुर्नवापर इ. बाबतचे प्रशिक्षण सर्व स्तरावर देण्यात येईल.

२३. प्रतिसाद व सनियंत्रण : एसएमएस, ईमेल, कागदोपत्री मिळालेल्या प्रतिसादांची पद्धतशीर नोंद ठेवणे.

स्वच्छ या संस्थेला सन २००७ पासून (करारानाम्याच्या दिनांकापासून) पाच वर्षांमध्ये पुणे महानगरपालिकेकडून रक्कम रु. ८ कोटी ८९ लक्ष इतकी रक्कम देय आहे. संपूर्ण शहरभर ही योजना राबविणेत आलेल्या अडचणी लक्षात घेता त्यापैकी रक्कम रु. ४.५९ कोटी इतकी देण्यात आली आहे. त्याचप्रमाणे गणवेश, रेनकोट, सुरक्षा प्रावरणे व दरवर्षी आरोग्य विमा देण्यात आलेला आहे. सध्या सुरु असलेले स्वच्छ संस्थेचे कामकाज पाहता सुमारे ३५% ते ४०% घरांमधून कचरा गोळा केला जातो. नागरीकांनी कचरा वेचकांना द्यावयाचे रक्कम रु. १०/- प्रति घरटी हे सन २००७ मध्ये झालेल्या करारानुसार असून संस्थेचे कामकाज सन ऑक्टोबर २००८ पासून सुरु झालेले आहे. दररोज २५० ते ३५० घरांमधून कचरा संकलन करणा-या कचरा वेचकास २५०० ते ३५०० हे उत्पन्न कमी असल्याने तसेच कचरा वेचकांना ब-याच वेळेस अपेक्षित रक्कम तसेच सुका कचरा न मिळाल्याने काम मध्येच सोडून जातात. तसेच सदर कामामध्ये वरील अडचणीच्या बाबी असल्याने घरोघरीचा १००% कचरा संकलन करण्याचे अपेक्षित उद्दिष्ट पुणे महानगरपालिकेस गाठता येत नाही.

या पर्यायानुसार स्वच्छ किंवा या सारख्या मध्यवर्ती संस्थेमार्फत कचरा संकलनाची जबाबदारी सर्वत्र समान पद्धती व एकसूत्रपणा राहिल. त्याचप्रमाणे सदर संस्था ही शहरात विकेंद्रीत पद्धतीने काम करेल व स्थानिक भागातील नागरीकांच्या या पर्यायानुसार स्वच्छ किंवा या सारख्या मध्यवर्ती संस्थेमार्फत कचरा संकलनाची जबाबदारी सर्वत्र समान पद्धतीने व एकसूत्रीपणे पार पाडणे शक्य होईल. त्याचप्रमाणे स्वच्छ संस्था ही शहरात विकेंद्रित पद्धतीने काम करेल व स्थानिक भागातील नागरीकांच्या संघटनांच्या व वर्गीकरणाचे प्रक्रियेत सहभागी इतर सहकारी संस्थांच्या मदतीने कार्य करेल. कचरा संकलन करणारे कचरा वेचक नागरीकांकडून प्रति घरटी दरमहा रक्कम रु. ५० गोळा करतील व यामध्ये महागाईच्या अनुषंगाने प्रतिवर्षी रु. ५/- इतकी वाढ करण्यात येईल. झोपडपट्टीमध्ये प्रति झोपडी रु. ३० प्रति महिना व रु. ५/- प्रति वर्षी वाढ करण्यात येईल. तसेच व्यावसायिकांकडून निर्माण होणा-या कच-याचे संकलन करणेसाठी दरमहा रु. १००/- व प्रतिवर्षी रु. १०/- वाढ करण्यात येईल. त्यामुळे नागरीकांशी समन्वय साधणे, कामामध्ये सातत्य राखणे, तक्रारीचे निराकरण करणे व दैनंदिन कामकाजातील समस्या सामंजस्याने सोडविणे या बाबी सहज साध्य होतील याबरोबर कचरावेचक व नागरीक यांच्यामध्ये सामाजिक बांधीलकी निर्माण होवून कचरा वेचकांना स्वयं रोजगार स्वरूपात ठराविक मासिक उत्पन्न प्राप्त होवू शकेल व कचरा वाहतूकीवर होणाऱ्या खर्चात बचत होवून पुणे महानगरपालिकेचा वाढणारा खर्च कमी होवू शकेल. या सर्व प्रक्रियेत कचरा वेचक, नागरीक व पुणे महानगरपालिका यांची जबाबदारी निश्चित करण्यात येईल. कचरा संकलन, हाताळणी, वर्गीकरण व पुर्नवापर अधिक परिणामकारक व निर्धारित वेळेत होईल. त्याचप्रमाणे घनकचरा (व्यवस्थापन व हाताळणी) नियम २००० व सेवास्तर मानांकनातील घरोघरीचा कचरा संकलन व कचरा वर्गीकरण या महत्वाच्या बाबींची पूर्तता करणे सुलभ होईल.

पुणे शहरातील सध्याचे धोरण व अशा प्रकारे अशासकीय संस्थांबरोबर समन्वय साधून केलेल्या कामाची दखल राष्ट्रीय व आंतरराष्ट्रीय स्तरावर घेतली गेलेली आहे. निविदा प्रक्रिया केल्यास सध्या कार्यरत यंत्रणा विस्कळीत होईल. इतर शहरामध्ये निविदा प्रक्रिया केल्यामुळे घनकचरा व्यवस्थापनावर मोठ्या प्रमाणावर खर्च झालेला आहे.

कंत्राटी पद्धतीने कचरा गोळा केल्यास, अशासकीय संस्थांच्या सहभागाने नागरी घनकचरा (व्यवस्थापन व हाताळणी) अधिनियम २००० नुसार कार्यवाही करणेसाठी शासनाने मान्य केलेल्या शासन निर्णय क्र. पीएमसी ३००७/१८१९/प्र.क्र. ३२४/नवि-२२, मंत्रालय मुंबई दि. ०१/०४/२००८ नुसार कार्यवाहीबाबत विसंगती निर्माण होईल. त्याचप्रमाणे पूर्णपणे नागरीकांकडून मोबदला गोळा केल्यास व पैसे देणेसाठी टाळाटाळ करणा-या नागरीकांमुळे इतर नागरीकांचा कचरा उचलण्यामध्ये सातत्य व एकसूत्रीपणा राहणार नाही. या प्रकारच्या त्रुटी राहू नयेत म्हणून नागरीक व पुणे महानगरपालिकेचे उत्तरदायित्व समान राहिल्यास घरोघरीचा कचरा संकलनाची योजना प्रभावीपणे सक्षमरीत्या राबविली जाईल.

वरील बाबींचा विचार करून पुणे महानगरपालिकेमार्फत कच-याचे वर्गीकरण, संकलन व विल्हेवाटी संबंधी खालीलप्रमाणे धोरण प्रस्तावित करण्यात येत आहे.

संस्थेचे कार्य :-

- वर्गीकरण केलेला कचरा/मनपाने निश्चित केलेल्या जागेवर कचरा संकलित करणे ही जबाबदारी कचरा गोळा करणा-या लोकांच्या सहकारी संस्थेवर सोपविण्यात यावी. सध्या कार्यरत असलेल्या सर्व कचरा गोळा करणा-या व्यक्तींचा समावेश या सहकारी संस्थेत करण्यात यावा व त्यांच्यावर ते कार्यरत



२७ पुर्नवापर करता येणारा कच-यापासून विविध प्रकल्प तसेच ओला कच-यातून गांडूळखत अशा प्रकारचे उपक्रम हाती घेण्यात येवून त्याद्वारे स्वयंरोजगाराला देखील चालणा देण्यात येईल. दारिद्र्य रेषेखालील लोकांच्या गटाला यासाठी प्राधान्य देण्यात येईल.

५२००

२८ स्वच्छ संस्थेला पुणे महानगरपालिकेमार्फत ५ वर्षांच्या काळात सहाय्य करणे अपेक्षित असून, प्रशिक्षण, नागरीकामध्ये कचरा वर्गीकरणाबद्दल जनजागृती करणे, महानगरपालिकेशी समन्वय साधणे, क्षेत्रिय कार्यालयांशी समन्वय साधणे, प्रभाग निहाय आरोग्य कोठीकडील सेवकांशी समन्वय साधणे. या प्रस्तावित यंत्रणा मानधन खर्च इत्यादीसाठी प्रथम वर्षी र.रु.३,२२,००,०००/- व प्रतिवर्षी ५ % वाढ गृहीत धरून दुस-या वर्षी र.रु.३,३८,१०,०००/-, तिस-या वर्षी र.रु.३,५५,००,५००/-, चौथ्या वर्षी र.रु.३,७२,७५,५२५/-, पाचव्या वर्षी र.रु.३,९१,३९,३०१/- असे एकूण र.रु. १७,७९,२५,३२६/- इतका खर्च अपेक्षित आहे.

२९ सन २००८ ते सन २०१३ मध्ये घरोघरी जावून कचरा गोळा करणा-या कचरा वेचकांना कामगार कल्याणकारी योजनेअंतर्गत र.रु.७००/- प्रति कचरावेचक प्रतिवर्ष प्रमाणे रक्कम देणे आहे.

३० सन २००८ ते सन २०१३ मध्ये झोपडपट्टी परिसरात काम करणा-या कचरा वेचकांना प्रतिवर्ष र.रु. १०००/- प्रति कचरा वेचक प्रोत्साहनपरभत्ता म्हणून पुर्ण वर्ष समाधानकारक काम केले असल्याने रक्कम देणे आहे.

३१ सन २००८-१३ या कालावधीत तसेच यापुढील वर्षासाठी ढकलगाडी दुरुस्तीकरीता वेळोवेळी करण्यात आलेला प्रत्यक्ष खर्चाची र.रु. ६००/- यापैकी कमीत कमी रक्कमेची प्रतिपुर्ती करण्यात येईल.

३२ पुणे महानगरपालिकेमार्फत शहरातील कचरा संकलनामध्ये काम करणा-या स्वच्छ व अन्य कचरा वेचकांना मा. स्थायी समिती ठराव क्र.५७१, दिनांक १५/७/२०१४ व मा. मुख्य सभा ठराव क्र. ६३१, दि.१५/२/२०१५ अन्वये केंद्र सरकारच्या व राज्य सरकारच्या पुढील योजनांचा लाभ मिळणार आहे.

- जनआरोग्य विमा योजना,
- जनश्री विमा योजना,
- स्वावलंबन योजना
व पुणे महानगरपालिकेच्या पुढील योजनांचा लाभ मिळणार आहे.
- शहरी गरीब अंतर्गत वैद्यकीय सहाय्य योजना,
- घाण काम करणा-या सेवकांच्या मुलाना अर्थसहाय्य,
- दहावीकरीता अर्थसहाय्य,
- बारावीकरीता अर्थसहाय्य,
- लेक लाडकी योजना



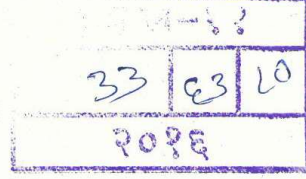
हचल-११	
33	६२८०
२०१६	

३३ स्वच्छ संस्थेचे कामकाज योग्य रितीने चालावे, संस्थेला मार्गदर्शन मिळावे, नागरीकांचा या चळवळीला पाठींबा मिळावा, पुणे मनपा व स्वच्छ संस्था यांच्यामध्ये समन्वय राखता यावा यासाठी एक सल्लागार समिती प्रस्तावित आहे, तसेच या समितीची बैठक चार महिन्यातून एकदा व वर्षातून तीन वेळा घेण्यात येणार आहे. या सल्लागार समितीमध्ये खालील व्यक्तींचा समावेश असावा.

- मा.महापौर, पुणे महानगरपालिका
- मा.महापालिका आयुक्त, पुणे महानगरपालिका
- मा.उपमहापौर, पुणे महानगरपालिका
- मा.स्थायी समिती अध्यक्ष, पुणे महानगरपालिका
- मा.विरोधी पक्ष नेते, पुणे महानगरपालिका
- मा. पक्ष नेते, पुणे महानगरपालिका
- सह महापालिका आयुक्त, पुणे महानगरपालिका



- मा. आरोग्य प्रमुख, पुणे महानगरपालिका
- स्वच्छ सहकारी संस्थेचे अध्यक्ष
- स्वच्छ सहकारी संस्थेचे सचिव
- नागरी संघटनांचे प्रतिनिधी
- प्रकल्प संचालक, नागरवस्ती विकास योजना, पुणे महानगरपालिका
- सह महापालिका आयुक्त, घनकचरा व्यवस्थापन विभाग, पुणे महानगरपालिका
- क्षेत्रीय आयुक्त
- व्यवस्थापन तज्ञ
- अर्थतज्ञ
- प्रशिक्षण तज्ञ
- कागद, काच, पत्रा कष्टकरी प्रतिनिधी
- आवश्यकतेप्रमाणे अन्य तज्ञ व्यक्ती



३४ स्वच्छ संस्थेचे कामकाज योग्य रितीने चालावे, संस्थेला मार्गदर्शन मिळावे, नागरीकांचा या चळवळीला पाठींबा मिळावा, पुणे मनपा व स्वच्छ संस्था यांच्यामध्ये समन्वय राखता यावा यासाठी प्रत्येक क्षेत्रीय कार्यालय स्तरावर आढावा समितीमध्ये खालील व्यक्तींचा समावेश राहील.

- मा. अध्यक्ष, प्रभाग समिती, क्षेत्रीय कार्यालय
- मा. सदस्य, प्रभाग समिती, क्षेत्रीय कार्यालय
- मा. क्षेत्रीय आयुक्त
- मा. सहाय्यक आयुक्त, क्षेत्रीय कार्यालय
- क्षेत्रीय वैद्यकीय अधिकारी
- विभागीय आरोग्य निरीक्षक
- प्रभाग समन्वयक
- नागरी संघटनेचे प्रतिनिधी क्षेत्रीय कार्यालयांतर्गत
- कागद, काच, पत्रा कष्टकरी पंचायत संघटनेचे प्रतिनिधी

३५ या योजनेअंतर्गत काम करणारे कचरा वेचक व महापालिकेचे मोकादम/आरोग्य निरीक्षक यांची कार्यप्रणाली निश्चित करण्यात आली असून सोबत समाविष्ट केलेल्या अनुक्रमे परिशिष्ट अ व परिशिष्ट ब मध्ये विशद केली आहे.

या बाबींचा विचार करता खालील बाबीस मा. स्थायी समिती मार्फत मा. मुख्य सभेची मान्यता मिळणेस विनंती आहे.

१. विषयपत्रात प्रस्तावित केलेल्या धोरणाच्या वरील क्र. १ ते ३५ बाबीस मान्यता मिळणेस.
२. पुणे मनपाच्या अंदाजपत्रकातील तरतुदीतून पुणे महानगरपालिके तर्फे आवश्यकते प्रमाणे स्वच्छ सहकारी संस्थेच्या सभासदांना साहित्य, हातगाड्या, देखभाल दुरुस्ती खर्च, गणवेश, संरक्षक हातमोजे, विभासंरक्षण, अत्यावश्यक साहित्य/सुविधा इ. बाबी आवश्यकतेप्रमाणे अदा करण्याचे अधिकार मा. महापालिका आयुक्त यांना प्रदान करणेस.
३. स्वच्छ सहकारी संस्थेला देखरेख व व्यवस्थापन, प्रशिक्षण व नागरिकांमधील जनजागृतीचा खर्च, आवश्यक सेवकवर्गांचे मानधन, महानगरपालिकेशी समन्वय साधणे, क्षेत्रीय कार्यालयांशी समन्वय साधणे, प्रभाग निहाय आरोग्य कोठीकडील सेवकांशी समन्वय साधणे, जनजागृती मोहिम व प्रशिक्षण इ. बाबींसाठी प्रथम वर्षी र.रु. ३,२२,००,०००/- व प्रतिवर्षी ५ % वाढ गृहीत धरून दुस-या वर्षी र.रु. ३,३८,१०,०००/-, तिस-या वर्षी र.रु. ३,५५,००,५००/-, चौथ्या वर्षी र.रु. ३,७२,७५,५२५/-, पाचव्या वर्षी र.रु. ३,९१,३९,३०१/- असे एकूण र.रु. १७,७९,२५,३२६/- बजेट तरतुदीप्रमाणे रक्कम अदा करण्याचे अधिकार मा. महापालिका आयुक्त यांना देण्यास.
४. अ) वर्गीकरण केलेला कचरा गोळा करण्यासाठी प्रत्येक घरापाठीमागे रु.५०/- द.म. इतके शुल्क प्रस्तावित सहकारी संस्थेमार्फत नागरीकांकडून आकारण्यास व यामध्ये महागाईच्या अनुषंगाने प्रतिवर्षी रु.५/- इतकी वाढ करण्यास.



ब) झोपडपट्टीमध्ये प्रति झोपडी र.रु.३० प्रति महिना व र.रु. ५/- प्रति वर्षी वाढ करण्यास आणि प्रत्येक कचरावेचकास प्रति झोपडी प्रति महिना र.रु.१०/- प्रोत्साहन भत्ता म्हणून देणेस.

क) व्यावसायिकांकडून निर्माण होणा-या कच-याचे संकलन करणेसाठी दरमहा र.रु.१००/- व प्रतिवर्षी र.रु.१०/- वाढ करणेस.

५. सन २००८ ते सन २०१३ मध्ये घरोघरी जावून कचरा गोळा करणा-या कचरा वेचकांना कामगार कल्याणकारी योजनेअंतर्गत र.रु.७००/- प्रति कचरावेचक प्रतिवर्ष प्रमाणे रक्कम देणेस.
६. सन २००८ ते सन २०१३ मध्ये झोपडपट्टी परिसरात काम करणा-या कचरा वेचकांना प्रतिवर्ष र.रु. १०००/- प्रति कचरा वेचक प्रोत्साहनपरभत्ता म्हणून पुर्ण वर्ष समाधानकारक काम केले असल्याने रक्कम देणेस.
७. सन २००८-१३ या कालावधीत तसेच यापुढील वर्षासाठी ढकलगाडी दुरुस्तीकरीता वेळोवेळी करण्यात आलेला प्रत्यक्ष खर्चाची र.रु. ६००/- यापैकी कमीत कमी रक्कमेची प्रतिपुर्ती करण्यास.
८. वेळोवेळी आढावा घेऊन धोरणात बदल/आवश्यक ते बदल करण्याचा अधिकार मा. महापालिका आयुक्त यांना प्रदान करण्यास.
९. पुणे मनपाच्या जागेमध्ये आवश्यकता व मागणीनुसार सॉर्टिंग शेडची (पोर्टेबल/बांधकाम) व्यवस्था करणे.
१०. स्वच्छ सहकारी संस्थेचे कामकाज समाधानकारक नसल्यास या संस्थेला पुणे महानगरपालिके मार्फत देण्यात येणारी मदत तात्काळ थांबविण्यात येईल व पर्यायी व्यवस्था करण्यात येईल व या बाबतचा निर्णय घेण्याचा व पर्यायी व्यवस्था करणेचा अधिकार मा. महापालिका आयुक्त यांना प्रदान करण्यास.
११. सदरचा खर्च हा घनकचरा व्यवस्थापनाच्या अर्थशिर्षकामधून करणेस व त्याकरीता पुढील ५ वर्षे त्याप्रमाणे बजेटमध्ये तरतूद करणेस.
१२. सदरच्या धोरणाप्रमाणे पुणे शहरात अंमलबजावणी करणेस.

तरी वरील विषय पत्रास मा. स्थायी समिती मार्फत मा. मुख्य सभेची मान्यता घेणेस विनंती आहे. कळावे.



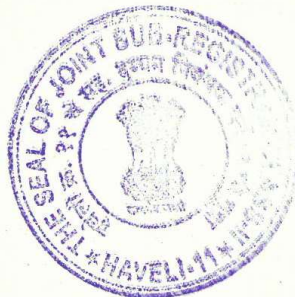
आपला विश्वासू,

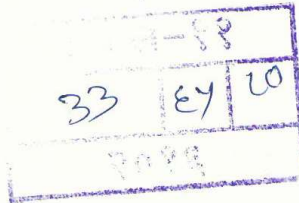
(Signature)

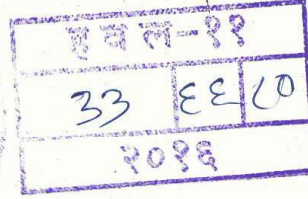
कुणाल कुमार

महापालिका आयुक्त

पुणे महानगरपालिका







पारिशिष्ट 'अ'

पुणे महानगरपालिका व स्वच्छ पुणे सेवा सहकारी संस्था मर्यादित यांचे संयुक्त विद्यमाने
राबविण्यात येत असलेल्या घरोघर कचरा वेचणे योजना

कचरा वेचकांची स्थायी कार्यप्रणाली



१. सर्व कचरा वेचकांनी दररोज सकाळी ७.०० वाजता नेमून दिलेल्या कोठीमधील मोक्यादमाकडे स्वच्छ
संस्थेच्या पर्यवेक्षकामार्फत उपस्थिती नोंदवावी.

२. नेमून दिलेल्या हद्दीमधील सर्व घरे/झोपड्या/सदनिका/व्यावसायिक आस्थापना येथील कचरा विहित वेळेस ओला व सुका या प्रमाणे विलगीकरण स्वरूपात गोळा करावा.

३. वर्गीकृत केलेला कचरा ठरवून दिलेल्या फिडर पॉईंटवरील घंटागाडीला दयावा.

४. विकणेजोगा पुननिर्मितीक्षम कचरा नजिकच्या भंगार व्यावसायिकास लवकरात लवकर विकावा.

५. एखाद्या दिवशी कामावर येणे शक्य नसल्यास स्वच्छ संस्थेने नेमलेले समन्वयक स्वतः लवकरात लवकर संबंधित मोक्यादमा यांना अवगत करावयाचे असून समन्वयकांनी विहित वेळेपूर्वी पर्यायी कचरा वेचक उपलब्ध करून द्यावयाचा आहे.

६. नागरिकांशी सौजन्याने वागावे. एखाद्या नागरिकाने कचरा वेचण्याचे शुल्क न दिल्यास त्यांचेशी हुज्जत न घालता सदर बाब संबंधित मोक्यादमा व आरोग्य निरीक्षक यांचे निदर्शनास आणावी.

७. कचरा वेचण्याचे ठिकाणी कोणत्याही परिस्थितीत कचरा राहणार नाही याबाबत दक्षता घ्यावी. तसेच वर्गीकृत कच-याची पोती/पिशव्या पदपथ व पथावर राहणार नाही याबाबत दक्षता घ्यावी.

८. महानगरपालिकेने उपलब्ध करून दिलेली सुरक्षा प्रावरणे (हातमोजे, मास्क, अ‍ॅप्रन, सेफ्टी गॉगल्स, चप्पल इ.) कामाचे वेळी परिधान करणे आवश्यक आहे.

९. दिलेली सुरक्षा प्रावरणे व साधने (ढकलगाडी, बादली, खराटे इ.) वेळोवेळी स्वच्छ करून सुस्थितीत राखली पाहिजेत.

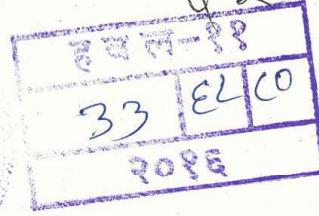
१०. कामाच्या ठिकाणी कोणत्याही प्रकारची नशापाणी करू नये.

११. कचरा वेचकांनी वैयक्तिक स्वच्छता राखली पाहिजे. कामावर वापरलेली कपडे (अ‍ॅप्रन इ.) घरी परिधान करू नयेत. ३.



33		
EV	LO	
9098		





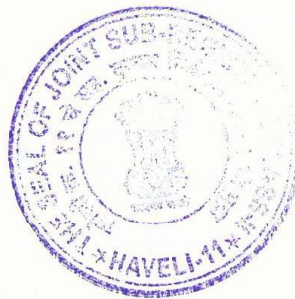
परिशिष्ट 'ब'

पुणे महानगरपालिका व स्वच्छ पुणे सेवा सहकारी संस्था मर्यादित यांचे संयुक्त विद्यमाने
राबविण्यात येत असलेल्या घोघर कचरा वेचणे योजना

मोकादम व आरोग्य निरीक्षक यांचेकरीता सूचना



१. दररोज सकाळी ७.०० वाजता कामावर आलेल्या कचरा वेचकांची नोंद घ्यावयाची आहे.
२. कचरा वेचकांना नेमून दिलेल्या हद्दीमध्ये काम करण्यास मार्गदर्शन करावयाचे आहे.
३. एखाद्या हद्दीमध्ये कचरा वेचक येणार नसल्यास स्वच्छ संस्थेच्या समन्वयकाशी संपर्क साधून पर्यायी कचरा वेचक उपलब्ध करून द्यावयाचा आहे.
कचरा वेचकांना त्यांच्या दैनंदिन कामामध्ये येणा-या अडचणी उदा. ढकलगाडी नादुरुस्त होणे, प्लॅस्टिक बादल्या तुटणे, नागरिकांनी शुल्क देण्यास नकार देणे इ. सोडविण्याकरीता संबंधितांशी समन्वय साधून व आवश्यक कार्यवाही करावयाची आहे.
४. अखत्यारितील सर्व कचरा वेचकांची महिन्यातून किमान एकदा बैठक घेवून हद्दीतील सर्व मिळकतीमध्ये घोघर कचरा वेचणे शक्य होईल.
५. विहित केलेल्या फिडर पॉईंटवर कचरा वेचकांना १०-मिनीटांपेक्षा जास्त वेळ थांबावे लागू नये अशा प्रकारे घंटागाडीचे नियोजन करावयाचे आहे.
६. हद्दीतील सर्व कचरा वेचकांची व स्वच्छ संस्थेकडील समन्वयकांची नावे असलेली यादी अद्ययावत स्वरूपात ठेवावयाची असून वरिष्ठ अधिका-यांनी मागणी केल्यास सदर यादी तात्काळ उपलब्ध करून द्यावयाची आहे.
७. महापालिकेतर्फे पुरविण्यात येणारी सुरक्षा प्रावरणे व साधने सर्व कचरा वेचकांना मिळाल्याची खातरजमा करावयाची आहे.
८. कचरा वेचकांसाठी सुरक्षा प्रावरणे व साधने देण्याकरीता घनकचरा व्यवस्थापन विभाग, मुख्य भांडार कार्यालय व संबंधित क्षेत्रिय कार्यालयाशी समन्वय साधावयाचा आहे.
९. कचरा वेचकांना सुरक्षा प्रावरणे व साधनांचा योग्य प्रकारे वापर करण्यास उद्युक्त करावे.
१०. कचरा वेचकांना वैयक्तिक स्वच्छतेबाबत मार्गदर्शन करावयाचे आहेत.
११. नागरिकांशी सौजन्याने न वागणा-या कचरा वेचकाचे नाव समन्वयकामार्फत स्वच्छ संस्थेस व घनकचरा व्यवस्थापन विभागास कळवावयाचे आहे.



पुणे महानगरपालिका
महानगरपालिका सभा ठराव

सभा क्रमांक :- ३७

दिनांक :- २४/८/२०१५

विषय क्रमांक:- ८२/३९९

ठराव क्रमांक:- २५७

खाते - भा.महा.आयुक्त

संदर्भ :- १) मा. मुख्य सभा व. क्र. ४७६ दि. २२/०२/२००७.

२) मा. मुख्य सभा ठ.क्र. १६२ दि. २८/०९/२००७.

३) महाराष्ट्र शासन पीएमसी ३००७/१८१९/प्र.३२४नवि२२/मंत्रालय मुंबई दि.०१/०४/२००८.

४) स्वच्छ सेवा सहकारी संस्थेबरोबर पुणे शहरात घरोघरी वार्गीकरण केलेल्या कच-याचे संकलन करण्याकरीता दि.१७/०६/२००८ रोजी केलेला कारनामा.

५) मा.महा.आयुक्त यांचे जा.क्र. मआ/घनकचरा/३०१ दि.१२/८/२०१५ चे पत्र.

६) मा.स्थायी समिती ठ.क्र.८०९, दि. १७/८/२०१५

मा.महा.आयुक्त यांनी दिलेली कारणे व केलेली शिफारस विचारात घेवून -

पुणे शहरातील घरोघरी निर्माण होणाऱ्या गुर्गाकृत कचऱ्याचे संकलन करणेकामी स्वच्छ पुणे सेवा सहका संस्था मर्यादित या अशासकीय संस्थेबरोबर सन २०१५-१६ ते पुढील पांच वर्षे करार करणेसाठी खालील बाबी मान्यता देण्यात येत आहे.

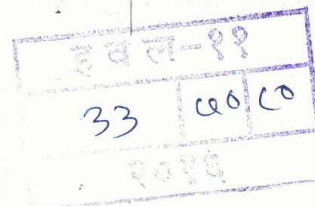
१. मा.महा.आयुक्त यांचे विषयपत्रात प्रस्तावित केलेल्या धोरणाच्या क्र.१ ते ३५ बाबीस मान्यता मिळणेस.

२. पुणे मनपाच्या अंदाजपत्रकातील तरतुदीतून पुणे महानगरपालिके तर्फे आवश्यकते प्रमाणे स्वच्छ सहका संस्थेच्या सभासदांना साहित्य, हातमाळा, देण्डाल दुरुस्ती खर्च, गणवेश, संरक्षक हातमोजे, विमासंरक्षण अत्यावश्यक साहित्य/सुविधा इ. बाबी आवश्यकतेप्रमाणे अदा करण्याचे अधिकार मा. महापालिका आवुत यांना प्रदान करणेत.

३. स्वच्छ सहकारी संस्थेला देखरेख व व्यवस्थापन, प्रशिक्षण व नागरिकांमधील जनजागृतीचा खर्च, आवश्यक सेवकवर्गाचे मानधन, महानगरपालिकेशी समन्वय साधणे, क्षेत्रीय कार्यालयांशी समन्वय साधणे, प्रभा निहाय आरोग्य कोठीकडील सेवकांशी समन्वय साधणे, जनजागृती मोहिम व प्रशिक्षण इ. बाबींसाठी प्रथम वर्षी र.रु. ३,२२,००,०००/- व प्रतिवर्षी ५ % वाढ गृहीत धरून दुस-या वर्षी र.रु. ३,३८,१०,०००/- तिस-या वर्षी र.रु. ३,५५,००,५००/-, चौथ्या वर्षी र.रु. ३,७२,७५,५२५/-, पाचव्या वर्षी र.रु. ३,९१,३९,३०१/- असे एकूण र.रु. १७,७९,२५,३२६/- बजेट तरतुदीप्रमाणे रक्कम अदा करण्यात अधिकार मा. महापालिका आयुक्त यांना देण्यात.

४. अ) वर्गीकरण केलेला कचरा गोळा करण्यासाठी प्रत्येक घरापाठीमागे रु.५०/- द.म. इतके शुल्क प्रस्तावि
सहकारी संस्थेमार्फत नागरीकांकडून आकारण्यास व यामध्ये महागाईच्या अनुबंगाने प्रतिवर्षी र.रु.५/- इतक
वाढ करण्यास.

ब) झोपडपट्टीमध्ये प्रति झोपडी र.रु. ३० प्रति महिना व र.रु. ५/- प्रति वर्षी वाढ करण्यास आणि प्रत्येक कचरावेचकास प्रति झोपडी प्रति महिना र.रु. १०/- प्रोत्साहन भत्ता म्हणून देणेस.





33		
67	10	
2086		



७०७/७०७

००९०

नगरसचिव कार्यालय

पुणे महानगरपालिका
महानगरपालिका सभा ठराव

सभा क्रमांक :- ३७

दिनांक :- २४/८/२०१५

विषय क्रमांक :- ८२/३१९

ठराव क्रमांक :- २५७

खाते - मा.महा.आयुक्त

(२)

- क) व्यावसायिक विहून निर्माण होणा-या कचरा-बाबत सांख्यिकी करणेसाठी दरमहा रु.३१००/- व प्रतिवर्षी रु.३१००/- वाढ करणेस
५. सन २००८ ते सन २०१३ मध्ये बांधणी जावून कचरा गोळा करणा-या कचरा वेचकांना कामगार कल्याणकारी योजनेअंतर्गत रु.३७००/- प्रति कचरावेचक प्रतिवर्ष प्रमाणे रक्कम देणेस.
६. सन २००८ ते सन २०१३ मध्ये ड्रॉपडपट्टी परिसरात काम करणा-या कचरा वेचकांना प्रतिवर्ष रु.३१०००/- प्रति कचरा वेचक प्रोत्साहनप्रभत्ता म्हणून पुणे वर्ष समाधानकारक काम केले असल्याने रक्कम देणेस.
७. सन २००८-१३ या कालावधीत तसेच यापुढील वर्षासाठी इकलगाडी दुकस्तीकरीता वेळोवेळी करण्यात आलेला प्रत्यक्ष खर्चाची रु.३.६००/- यापैकी कमीत कमी रक्कमेची प्रतिपूर्ती करण्यास.
८. वेळोवेळी आढावा घेऊन घोरणात बदल/आवश्यक ते बदल करण्याचा अधिकार मा. महापालिका आयुक्त यांना प्रदान करण्यास.
९. पुणे मनपाच्या जागेमध्ये आवश्यकता व मागणीनुसार सॉर्टिंग झोडची (पोर्टेबल/बांधकाम) व्यवस्था करणे.
१०. स्वच्छ सहकारी संस्थेचे कामकाज समाधानकारक नसल्यास या संस्थेला पुणे महानगरपालिके मार्फत देण्यात येणारी मदत तात्काळ थांबविण्यात येईल व पर्यायी व्यवस्था करण्यात येईल व या बाबतचा निर्णय घेण्याचा व पर्यायी व्यवस्था करणेचा अधिकार मा. महापालिका आयुक्त यांना प्रदान करण्यास.
११. सदरचा खर्च हा धनकचरा व्यवस्थापनाच्या अर्थशिर्षकामधून करणेस व त्याकरीता पुढील ५ वर्षे त्याप्रमाणे बजेटमध्ये तरतूद करणेस.
१२. सदरच्या धोरणाप्रमाणे पुणे शहरात अंमलबजावणी करणेस.

नगरसचिव,
पुणे महानगरपालिका

उप आयुक्त (घनक व्यव.)

महानगरपालिका आयुक्त
पुणे महानगरपालिका

२४/८/१५

पुणे महानगरपालिका
आ.क्रमांक: ८२
दि. ३१/८/२०१५
दी. वि. र. म. म.



ह व ल - ११
33 02 10
२०१६



33	U3	10
9086		

सह जिल्हा निबंधक (वर्ग-1) मुद्रांक जिल्हाधिकारी, पुणे(शहर) यांचे कार्यालय
5, फायनान्स रोड, शासकिय छायाचित्र नोंदणी कार्यालय इमारत, पुणे-411001.
(020-26050637, 020-26055495.)

जा.क्र./पुणे शहर/अभि.प्र.क्र. 333/15/6213 /15

दिनांक 31/12/2015.

विषय :- अभिनिर्णय प्र.क्र. 333/2015.

संदर्भ :- स्वच्छ पुणे सेवा सह संस्था मर्या. तर्फे चेअरमन सौ सुमन मोरे यांचा दि. 30/12/2015 रोजीचा अर्ज.

आदेश

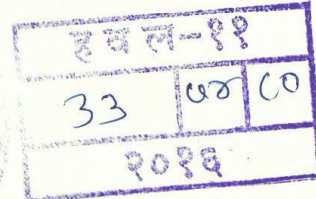
ज्याअर्थी स्वच्छ पुणे सेवा सह संस्था मर्या. तर्फे चेअरमन सौ. सुमन मोरे यांनी करारनामाचा दस्तऐवज अभिनिर्णय करिता सादर केलेला आहे. अभिनिर्णय पावती क्र MH005938150201516E दि 24.12.2015 रोजी अभिनिर्णय फी वसूल करण्यात आलेली आहे.

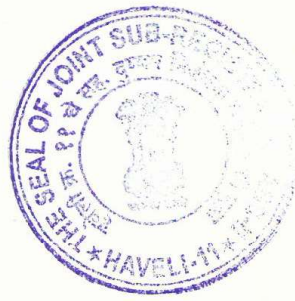
ज्याअर्थी सदरचा सादर केलेला दस्तऐवज हा निष्पादित केलेला नाही. सादर केलेल्या दस्तामध्ये . सेकन्ड पार्ट स्वच्छ पुणे सेवा सह संस्था मर्या. तर्फे चेअरमन सौ सुमन मोरे व इतर आणि फर्स्ट पार्ट- पुणे म्युनिसिपल कॉर्पोरेशन तर्फे सहआयुक्त श्री सुरेश नरसिंगराव जगताप यांचे मध्ये निष्पादित होणार आहे.

पार्श्वभूमी- पुणे शहरातील घरोघरी निर्माण होणा-या वर्गीकृत कच-याचे संकलन करुण शास्त्रोक्त पध्दतीने घनकच-याचे काम करणेबाबत मे. सर्वोच्च न्यायालयाच्या निर्देशानुसार करणे बंधनकारक आहे. पुणे मनपा स्थानिक स्वराज्य संस्था असून सदरबाबत व्यवस्थापन करण्याची जबाबदारी हि पुणे मनपा ची आहे. त्यानुसार पुणे मनपा यांचे स्थायी समितीच्या दि 12.8.2015 चे पत्र व सोबतच्या ठरावा नुसार स्वच्छ पुणे सेवा सह संस्था मर्या. या अशासकिय संस्थेबरोबर सन 2014-2015 ते पुढील पाच वर्षे करार करणेकामी ठराव संमत करण्यात आलेला आहे. त्याची प्रत दस्तासोबत दाखल करण्यात आलेली आहे. स्वच्छ पुणे सेवा सह संस्था मर्या. या स्थंस्थेमार्फत घरोघरी कचरा जमा करण्याचे काम पुणे मनपा करुन घेणार आहे. सदरचा ठराव हा 5 वर्षाकरीता करावयाचा त्यानुसार सदरचा दस्तऐवज हा अभिनिर्णय करिता सादर करण्यात आलेला आहे.

दस्तातील मिळकत वर्णन. — दस्तऐवजात नमुद केले प्रमाणे पुणे मनपातील कार्यक्षेत्र नमुद आहे.

मोबदला- दस्तात नमुद केले प्रमाणे कचरा व्यवस्थापनाचे काम 5 वर्षाकरीता दयावयाचे आहे. पुणे मनपा हे सदर संस्थेस पाच वर्षाकरीता एकूण 17,79,25,326/- प्रतिवर्षी टप्प्या टप्प्याने दयावयाचे आहे. प्रत्येक नागरीकांकडून घरटी / झोपडपट्टी व व्यावसायीक यांचेकडून कचरा उचलण्याकरीता दरमहा रक्कम वसूल करावयाचे अधिकार संस्थेस दिलेले आहेत.





2019-20		
33	44	60
2019		

A large, stylized handwritten mark in blue ink, resembling a large 'V' or a checkmark, spanning across the middle of the page.

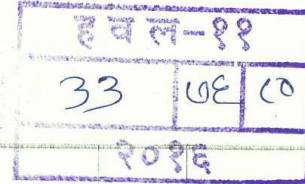
मुद्रांक शुल्क - सदर दस्तात नमुद मोबदला हेच बाजार मुल्य असुन रु 17,79,25,326/- या रकमेवर मुद्रांक शुल्क आकरणी करणे आवश्यक आहे. सदरचा दस्तऐवजात नमुद कार्यप्रणाली ही सार्वजनिक हिताच्या दृष्टीने असुन यामध्ये नागरीकांकरीताचे कल्याणकारी योजनांचा सहभाग आहे. सदरच्या योजना ह्या खाजगी संस्थेच्या सहभागातून पुर्णत्वाला येणार आहेत. म्हणजेच सदरचा दस्तऐवज हा PPP (प्रायव्हेट पब्लिक पार्टीसिपेन्ट) या उद्देशाने निष्पादित होणार आहे. यामुळे सदरचा दस्तऐवज हा बिओटी/पीपीपी या सदराखाली मोडत असल्याने सदर दस्तऐवजास महाराष्ट्र मुद्रांक अधिनियम, 1958 चे अनु 5 1[(h)2(A)-(vi)(b) नुसार रु 17,79,25,326/- या रकमेवर 0.2 टक्के मुद्रांक शुल्काची आकारणी करणे योग्य होईल . त्यानुसार मुद्रांक शुल्क रु. 3,55,851/- म्हणजेच 3,55,900/- वसूल करणे योग्य होईल.

आदेश

1. महाराष्ट्र मुद्रांक अधिनियम 1958 चे अधिन राहून आदेश पारीत करण्यात येत आहे.
2. महाराष्ट्र मुद्रांक अधिनियम 1958 चे कलम 28 मध्ये नमुद केल्या प्रमाणे मुद्रांक शुल्क /मुल्यांकन आकरणीस पात्र असलेल्या शुल्काच्या रकमेवर ज्यांचा परिणाम होईलअसे प्रतिफल सर्व तथ्य व परिस्थिती याबाबी संलेखात पुर्णपणे खरे पणाने नमुद केलेल्या आहेत असे अर्जदारांनी प्रतिज्ञापत्रा व्दारे खात्री करुन दिलेली आहे. कलम 28 चे तरतुदी संबंधी अर्जदार यांनी अनुपाल न केल्यास कलम 62 अन्वये शारतीची कार्यवाही करण्याचे अधिन राहून आदेश देत आहेत .
- 3 महाराष्ट्र मुद्रांक अधिनियम, 1958 चे अनु 5 1[(h)2(A)-(vi)(b) चे व्याप्तीत येत असुन रु 17,79,25,326/- या रकमेवर 0.2 टक्के मुद्रांक शुल्काची आकारणी करण्यात आलेली आहे. त्यानुसार मुद्रांक शुल्क रु. 3,55,851/- म्हणजेच 3,55,900/- वसूल करण्यात येईल.
- 4.प्रस्तुतचा निर्णय हा महाराष्ट्र मुद्रांक अधिनियम 1958 चे कलम 53अ चे अधिन राहून देण्यात येत आहे.
5. मा. नोंदणी महानिरीक्षक व मुद्रांक नियंत्रक, महाराष्ट्र राज्य, पुणे यांचे पत्र क्र. का.5 / अभिनिर्णय /प्र. क्र. 27/12/ 804/12 दि. 23/08/2012 च्या आदेशान्वये हे प्रमाणपत्र " महाराष्ट्र मुद्रांक अधिनियम 1958 अन्वये असलेल्या नियमान्वये निर्गमित केलेले आहे. परंतु उक्त दस्त नोंदणी साठी नोंदणी अधिकाऱ्यासमोर दाखल झाल्यास, नोंदणी अधिनियम 1908 च्या अधिनियमातील तरतुदी नुसार नोंदणी अधिकारी दस्त नोंदणीची कार्यवाही करतील."

सह जिल्हा निबंधक वर्ग-1 तथा
मुद्रांक जिल्हाधिकारी, पुणे शहर

- प्रत :-1. स्वच्छ पुणे सेवा सह संस्था मर्या. तर्फे सौ सुमन मोरे. पत्ता- कोथरुड , कचरा डेपो, पौड रोड पुणे 411038
2. संबंधीत दुय्यम निबंधक हवेली क्रं.



आयकर विभाग
INCOME TAX DEPARTMENT

भारत सरकार
GOVT. OF INDIA

SUMAN MORE
DHONDIBA YAMAJI LANDGE

16/10/1962

Permanent Account Number
BTXPM2138N

Signature

23/11/2013



ह व ल-११

33 64 60

2016

आयकर विभाग
INCOME TAX DEPARTMENT

भारत सरकार
GOVT. OF INDIA

BAYADABAI BABU GAIKWAD

MARIPPA MASA PARDE

30/03/1968

Permanent Account Number
BLYPG2907E

Signature

06/22/2013

329/33

शुक्रवार, 01 जानेवारी 2016 7:24 म.नं.

दस्त गोषवारा भाग-1

हवल 11

३९१८०

दस्त क्रमांक: 33/2016

दस्त क्रमांक: हवल 11 / 33/2016

बाजार मुल्य: रु. 17,79,25,500/-

मोबदला: रु. 17,79,25,500/-

भरलेले मुद्रांक शुल्क: रु. 3,55,900/-

मुद्रांक शुल्क भाफी असल्यास तपशिल :-

1) शासन सवलती अनुसार : Govt. Stamp Duty Exemption

दु. नि. सह. दु. नि. हवल 11 यांचे कार्यालयात

अ. क्र. 33 वर दि. 01-01-2016

रोजी 7:22 म.नं. वा. हजर केला.

पावती: 34

पावती दिनांक: 01/01/2016

सादरकरणाचे नाव: स्वच्छ पुणे सेवा सहकारी संस्था मर्यादित तर्फे
अध्यक्ष सुमन मारीबा मोरे -

नोंदणी फी

रु. 30000.00

दस्त हाताळणी फी

रु. 1640.00

पृष्ठांची संख्या: 82

एकुण: 31640.00

दस्त हजर करणाऱ्याची सही:

सह दुय्यम निबंधक, हवेली-11

सह दुय्यम निबंधक (वि-२) हवेली क्र.११

सह दुय्यम निबंधक, हवेली-11

सह दुय्यम निबंधक (वि-२) हवेली क्र.११

दस्ताचा प्रकार: करारनामा

मुद्रांक शुल्क: (एक) कोणत्याही महानगरपालिकेच्या हद्दीत किंवा स्थालगत असलेल्या कोणत्याही कटक क्षेत्राच्या हद्दीत किंवा उप-खंड (दोन) मध्ये नमूद न केलेल्या कोणत्याही नागरी क्षेत्रात

शिक्का क्र. 1 01 / 01 / 2016 07 : 10 : 24 PM ची वेळ: (सादरीकरण)

शिक्का क्र. 2 01 / 01 / 2016 07 : 22 : 39 PM ची वेळ: (फी)

प्रतिज्ञाप्रत्र

आम्ही लिहून देणार व लिहून घेणार
सत्य प्रतिज्ञेवर लिहून देतो की सदर दस्तास
जोडलेली फूक काढण्याचे ही असल व खरी
असून ती खोटी व कानाडर आढळून आल्यास
नोंदणी अधिनियम १९०८ चे कलम ८२ अन्वये
होणाऱ्या कार्यवाहीत आम्ही जबाबदार राहूत.

[Signature]
लिहून घेणार

[Signature]
लिहून देणार





01/01/2016 7 26:47 PM

दस्त गोषवारा भाग-2

हवल11

20/10

दस्त क्रमांक:33/2016

दस्त क्रमांक :हवल11/33/2016

दस्ताचा प्रकार :-करारनामा

अनु क्र.	पक्षकाराचे नाव व पत्ता	पक्षकाराचा प्रकार	छायाचित्र	अंगठ्याचा ठसा
1	नाव:स्वच्छ पुणे सेवा सहकारी संस्था मर्यादित तर्फे सचिव बायडा बाबू गायकवाड - पत्ता:प्लॉट नं: -, माळा नं: -, इमारतीचे नाव: -, ब्लॉक नं: -, रोड नं: कोथरुड कचरा डेपो कोथरुड पुणे, महाराष्ट्र, पुणे. पॅन नंबर:BLYPG2907E	लिहून देणार वय :-47 स्वाक्षरी:-		
2	नाव:स्वच्छ पुणे सेवा सहकारी संस्था मर्यादित तर्फे अध्यक्ष सुमन मारीबा मोरे - पत्ता:प्लॉट नं: -, माळा नं: -, इमारतीचे नाव: -, ब्लॉक नं: -, रोड नं: कोथरुड कचरा डेपो कोथरुड पुणे, महाराष्ट्र, पुणे. पॅन नंबर:BTXPM2138N	लिहून देणार वय :-52 स्वाक्षरी:-		
3	नाव:पुणे मनपा शिवाजीनगर पुणे तर्फे अधिकृत स्वाक्षरी करणार ज्योदंत मुनिमिपल कमिशनर (SWM) श्री सुरेश नरसिंघराव जगताप - पत्ता:प्लॉट नं: -, माळा नं: -, इमारतीचे नाव: -, ब्लॉक नं: -, रोड नं: पुणे मनपा शिवाजीनगर पुणे, महाराष्ट्र, पुणे. पॅन नंबर:	लिहून घेणार वय :-40 स्वाक्षरी:-		

वरील दस्तऐवज करून देणार तथाकथीत करारनामा चा दस्त ऐवज करून दिल्याचे कबुल करतात.
शिक्का क्र.3 ची वेळ:01 / 01 / 2016 07 : 24 : 03 PM

ओळख:-

खालील इसम असे निवेदीत करतात की ते दस्तऐवज करून देणा-यानां व्यक्तीशः ओळखतात, व त्यांची ओळख पटवितात

अनु क्र.	पक्षकाराचे नाव व पत्ता	छायाचित्र	अंगठ्याचा ठसा
1	नाव:अलका पावनगडकर -- वय:48 पत्ता:पौड रोड पुणे पिन कोड:411038		
2	नाव:अपर्णा सुसरला -- वय:30 पत्ता:पौड रोड पुणे पिन कोड:411038		

शिक्का क्र.4 ची वेळ:01 / 01 / 2016 07 : 24 : 49 PM

सह दुय्यम निबंधक, हवेली-11

सह दुय्यम निबंधक (वि-२) हवेली क्र.११

EPayment Details.

sr. Epayment Number
1 MH006154918201516M

Defacement Number
0003608249201516



Know Your Rights as Registrants

1. Verify Scanned Document for correctness through thumbnail (4 pages on a side) printout after scanning.
2. Get print immediately after registration.

For feedback, please write to us at feedback.isarita@gmail.com

33 /2016

This document was created with Win2PDF available at <http://www.win2pdf.com>.
The unregistered version of Win2PDF is for evaluation or non-commercial use only.
This page will not be added after purchasing Win2PDF.